

Using bank cards online

How to use bank cards online:

- Enter the cardholder's name printed on the card.
- Enter the bank card number and expiration date.
- Enter the three-digit security code, Card Verification Value (CVV), printed on the back of the card.



Payment by bank card



Card number

Cardholder name

Card Verification Code

Card expiration date



CVV

12

2024

Pay

Cancel order

For optimal protection

- A one-time password (OTP) is sent via SMS for each financial transaction.

Enter the OTP number sent via SMS to your mobile phone number registered with the bank.

Resend

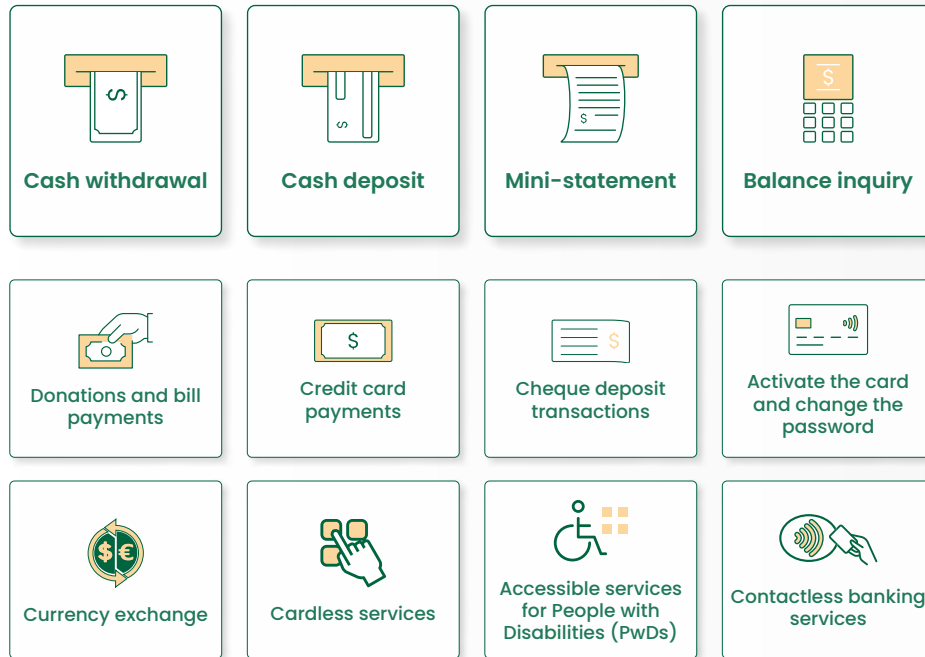
Enter



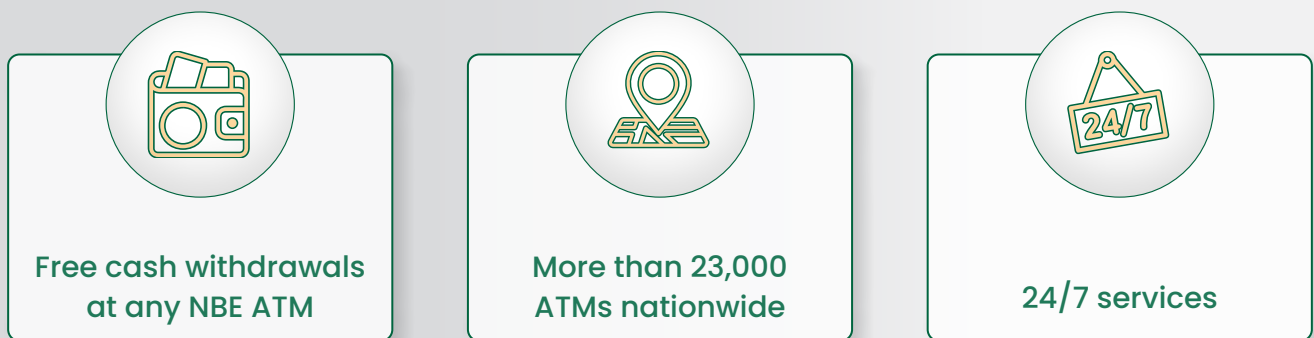
- ⚠ Never share your sensitive financial information, such as your bank card details, OTP, or any of your details, with anyone.
- ⚠ To ensure data confidentiality and security, always use secure websites, typically starting with "https".

Automated teller machines (ATMs)

An ATM is a device operated and owned by a bank through which financial and non-financial transactions are executed at any time during the day.



Important information about ATMs !



- ⚠ Never share your password with anyone when conducting a withdrawal/ deposit transaction.
- ⚠ In case of an unsuccessful withdrawal/ deposit transaction, file your complaint with your card-issuing bank, not the ATM-operating bank.
- ⚠ If your card is lost or stolen, contact your bank right away and cancel your card.

What is InstaPay?

InstaPay is the first app that gives you direct access to all your bank accounts and makes transfers instantly using your mobile device 24/7.



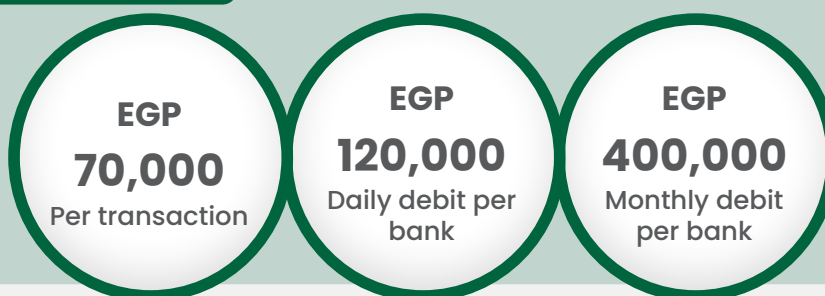
Processed transactions through InstaPay:

Send Money Send money to different accounts, cards, and e-wallets	Inquiry Balance inquiry or mini-statement	Bill Payment Utility Bills (electricity bills, water bills, gas bills, telecom bills) and mobile recharge	Donations Donating money to various donation receivers foundations, and charities	Collect Money Collect money from any app user

InstaPay advantages

- Instant, easy, and fast fund transfers.
- Various transfer methods (mobile number – bank account – wallet – payment address).
- Simplified registration process with no need to visit the bank or submit any documents.
- 24/7 financial transactions, including on holidays.
- Adding multiple bank accounts and Meeza prepaid cards to the same app.
- Possibility of using the app while outside Egypt.

Transactions limits



- ⚠ These limits apply to each customer of one bank.
- ⚠ These limits may be changed according to the CBE's instructions in this regard.

Important notes !

- Before sending money via InstaPay, verify the recipient's payment address (IPA) or mobile phone number.
- Verify the first name of the account holder to which money is sent.