



User Guide



بنك أهل مصر

Al Ahly Net User Guide

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Steps to login to Al Ahly Net (Retail Customers)

To access Al Ahly Net service, please visit www.nbe.com.eg, then click "Al Ahly Net" link via the quick links menu sitting on the right-hand side of the homepage.

The screenshot displays the NBE homepage with the following elements:

- Top Navigation Bar:** Includes links for Homepage, About Us, Careers, Contact Us, and a search bar. The Arabic word "عربي" (Arabic) is also present.
- Quick Links Menu:** Features icons and labels for Retail, Corporate, SMEs, and Platinum services.
- Main Banner:** Promotes "Al Ahly Net Anywhere, Anytime" with the NBE Net logo. It lists services such as:
 - Purchase investment certificates/savings certificate, and book time deposits
 - Pay credit card
 - Opens supplementary accounts
 - Transfer funds between your various NBE accounts
 - Transfer funds to other NBE or external accounts (in local currency) ...and much more
- Right Sidebar:** Contains social media icons (Facebook, Twitter), currency symbols (\$, €, £, ¥), and a login button for NBE Net.
- Bottom Navigation Bar:** Includes links for Credit Cards, Personal Loans, Auto Loan, and Certificates, each with a "More" button.

Entry of user ID and selection of language

- After logging in to Al Ahly Net service, you can choose/switch the preferred language (English/Arabic) from the language dropdown menu in the top-right corner of the screen.
- Enter your user ID (consisting of 8 digits) received from the branch in the welcome letter and sent to your email as well. Alternatively, the user ID can also be obtained through contacting Al Ahly Phone (19623).
- Press "Sign in" and enter your password to access the service.



User Id Sign In

Dear Customer
 For your security, and to ensure you are on the legitimate page of NBE, upon your initial login, you will be asked to select an image and a phrase that will be saved to your profile. For subsequent logins, they will appear on the password page below the password field. If you do not find the image and phrase, do not enter your password, close the page and re-open it from NBE's official website (www.nbe.com.eg)
 It is recommended to use the latest versions of browsers to ensure smooth system functionality. Supported browsers are Internet Explorer, Firefox and Google Chrome.

Tools and Calculators
[Foreign Exchange Calculator](#)
[Loan Calculator](#)
[Loan Eligibility Calculator](#)
[Deposit Calculator](#)
[Mortgage Rate Calculator](#)

[ATM-Branch Locator](#)
[FAQs](#)
[Disclaimer](#)
[New Subscriber's Guide](#)

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Entry of password

A password screen then appears, the exact password sent to your mobile phone should be entered, taking the following into consideration:

- Enter the password in the same order received in the SMS.
- Stick to capital and small letters.
- Enter the special characters (e.g. @, \$, #, %, _, etc.) as received and in the same order.
- Press "Login" in the bottom-left corner of the screen to confirm the password.
- Internet Explorer users can press the eye icon appearing while entering the password in order to show the password. This ensures that the password is typed correctly.

National Bank of Egypt Online Banking Password

Dear Valued Customer,

NBE secures strict security rules for Internet Banking Service, however NBE expects you to play very important role to protect your information as well as your money. NBE would like to draw your attention to the following precautions:

- Select a password that is difficult for others to guess. The password should not consist of all characters as are in your name. For e.g. If your name is "XXX", then your password cannot be "XXX123".
- Do not associate your password with anything personal such as birthdays, names, phone numbers or other familiar words or numbers.
- Password Should mandatorily contain both digits and letters also might contain special characters existing in virtual keyboard.
- If you wish to change your phone number previously entered into NBE's customer database. You have to visit the nearest NBE branch to fill in an application for amending customer's data.
- Change your password Regularly.
- Keep your User ID and password confidential. Don't write them down anywhere or record them in your mobile, laptop, ...etc.
- Access Internet Banking service from trusted computer, up to date Anti-Virus software must be installed.
- Install a Firewall Software on your computer to protect your accounts and data from hackers and virus attacks.
- Not recommended to access NBE Internet Banking service from unknown machines or public cyber.
- Please be reminded that NBE will never ask you to provide User ID , Password, Credit Card number, personal information via email.
- Always check the last time you accessed your Internet Banking account.

[Forgot Password](#)

Terms and Conditions

After verifying the user ID and password, the terms and conditions screen appears. Please read these terms and conditions carefully, then press the button "**Accept**" in the bottom-right corner of the screen.

Step 1: Terms and Conditions | Step 2: Force Change Password | Step 3: Set Account Nick Name | Step 4: Set Security Image | Step 5: Set Security Question | Step 6: Complete

It is a mandatory step before you continue with first time, please read through our "Internet Banking Terms and Conditions" available below.

To continue please click "Accept".

If you do not accept the Terms and Conditions, please click on "Decline" to immediately discontinue the access to the Online Banking services.

I consider of your opening or establishing from time to time at my/our request such documentary credits as you, Demo Bank, Ltd., may, at your sole discretion, think fit, live, the person(s) who signed or executed the form overleaf, hereby agree that the following terms and conditions shall apply to all such credits:

1. I/we expressly authorize Demo Bank, Limited (the "Bank") to employ in the preparation of said Letter of Credit such terminology as the Bank deems consistent with clarity of expression, usual banking practice, and my/our intent as set forth herein.
2. I/we acknowledge that this application and issuance of the L/C are governed by the various rules and regulations issued and/or amended from time to time by the competent authorities. Notwithstanding your acceptance of this application, you are not obligated to issue any L/C if we are not qualified to apply for under such applicable laws and regulations. Furthermore, you may reserve the right to alter or even delete any part or parts of this application so as to be consistent with the applicable laws, regulations and/or the license issued by the competent authorities (if any).
3. I/we authorize you to accept and/or pay for my/our account all drafts and/or accompanying documents supporting to be drawn under any such credit.
4. I/we undertake to fully indemnify you against all losses, costs, damages, expenses, claims and demands whatsoever which you may incur or sustain by reason of your opening or establishing any such credit and to provide you with sufficient and cleared funds in Australia/Hong Kong unless otherwise agreed to meet all payments made by you or your agents and all drafts drawn or accepted by you or your agents and the amount of all charges, commissions and interest in connection with such credits and in connection with the relative goods and I/we hereby authorize you to debit my/our account or to deduct from the proceeds of our export bills with you with such money on receipt by you of advice of payment or at any time thereafter at your sole discretion.
5. I/we undertake that all goods shall be fully insured against all risks and that the insurance policies shall be assigned to you as payee or beneficiary and that until full payment by me/us of all amounts due to you in respect of credits opened and of all our other indebtedness or liability to you on any account the insurance money payable is to be held as available to you and if received by me/us shall be paid to you forthwith and until so fully paid shall be held by me/us in trust on your behalf. You are entitled to take out insurance policies at my/our cost if I/we fail to do so.
6. All documents received by you or your agents under any such credit and the goods represented thereby shall be held by you as security in support for the due payment by me/us in respect of credits opened and of all my/our indebtedness or liability to you from time to time on any account. I/we agree to assign to you all my/our rights as unpaid seller to transfer the goods into your control and that until full payment by me/us of such money due to you the proceeds of the sales of the goods are to be held as available to you and if received by me/us shall be paid to you forthwith and until so fully paid shall be held by me/us in trust on your behalf.
7. On arrival of the goods you shall be at liberty for my/our account to have them warehoused in your name and insured against the but without obligation on you so to warehouse and insure and you will be in no way responsible for any loss or damage entailed through your omission so to warehouse and insure. If I/we fail to repay on demand all money due by me/us to you from time to time as aforesaid you may without notice or further consent of any persons interested sell the goods at such prices, in such manner and at such times as you may think fit and I/we undertake to pay you promptly on demand the amount of any deficiency remaining after such sale together with all usual commission charges and expenses and interest. Notwithstanding anything contained herein, you are entitled to determine, at your sole discretion, how to apply the net proceeds and money received from you.
8. I/we agree that the rights and powers conferred by this Agreement are in addition and without prejudice to any other securities which you may now or hereafter hold for my/our account and this Agreement shall continue in force and be applicable to all transactions notwithstanding any change in the individuals composing my/our firm or otherwise.
9. Except as far as otherwise expressly stated, Agreement and the credits issued in pursuance thereof shall be subject to the ICC Uniform Customs and Practice for Documentary Credits currently in force.
10. I/we agree to be bound by the conditions of the General Customer Agreement for Trade Finance Business or other Agreement with different name executed by us.
11. I/we agree to deposit on demand being made by you at your sole discretion, cash margin or any other form of security approved by you.

[Accept](#) [Decline](#)

Change Login Password

The system displays the rules for changing the login password. Please read them carefully to change the login password accordingly.

- If you do not wish to use the virtual keypad, uncheck "Use virtual keyboard" box at the top of the keyboard.
- Change the password according to the relevant rules stated on the same screen.
- Press "Change" in the bottom right corner of the screen to complete the password change.
- Internet Explorer users can press the eye icon appearing while entering the password in order to show the password. This ensures that the password is typed correctly.

Change Password

20-05-2019 10:26:07 GMT +0200

Rules for Login Password

Password should be minimum 8 characters
 Password should be maximum 10 characters

 Password should contain at least 1 Lowercase alphabets
 Password should contain at least 1 Uppercase alphabets
 Password should contain at least 1 Special characters
 Password should contain at least 1 Numeric characters
 Password must contain one of the following as first char
 -- Lowercase alphabets
 -- Uppercase alphabets
 -- Special characters
 -- Numeric characters
 Password must contain one of the following as last char
 -- Lowercase alphabets
 -- Uppercase alphabets
 -- Special characters
 -- Numeric characters

 Allowed special characters
 _ ! # \$ % ? @

 Password can contain 5 successive characters
 Password can contain 5 repetitions

☒ Change Login Password

User Id: Anwar
 Enter Old Password:
 New Password:
 Confirm New Password:

☐ Use virtual keyboard
 Virtual Keyboard :

Q	W	E	R	T	Y	U	I	O	P	+	=	~	!	@	#	\$	%	&	*	^	↑	7	8	9	0	=	-	_	~
A	S	D	F	G	H	J	K	L	;	'	[\	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
Z	X	C	V	B	N	M	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
												Upper	Delete	Clear All	Not Mixed	~													

Click here to enter by hovering

Clear

Change

Set Account as Favorite and Set Account Nickname

A screen to set accounts as favorite and set account nicknames is displayed. This step is optional and you can skip it by pressing "Skip" in the bottom right corner of the screen.

Step 1: Terms and Conditions Step 2: Force Change Password Step 3: Set Account Nick Name Step 4: Set Security Image Step 5: Set Security Question Step 6: Complete

User can set nick name for his account. This will come in account dropdown during any transaction and activity.

Password changed successfully.

Disable Account Nickname: ☐

Loan Term Deposits Current and Savings

Account No	Account Nickname	Set As Favourite
00017474		<input type="checkbox"/>
1601336100894280 160 EGP		<input type="checkbox"/>

* Alphanumeric Characters With Spaces are Allowed for Account Nickname

Save

Step

Setting Security Image/Phrase

A screen to set the security login image/phrase appears. Choose your preferred image by pressing "Click Here" at the bottom of the image. Multiple images are displayed so that you can choose your preferred image/phrase. Press "Next" in the bottom right corner of the screen.


Step 1: Terms and Conditions Step 2: Force Change Password Step 3: Set Account Nick Name Step 4: Set Security Image Step 5: Set Security Question Step 6: Complete

It is also a mandatory step and you need to set your security credentials. This is a security measure and is required to enhance the security of your online access to banking services.

Enhanced Authentication Enrollment

Step 1:
A random authentication image and Phrase have been pre-selected for you. You may change the image by selecting the link which is directly below the image box. Each time you click on the link, a new image will be displayed. Please select your preferred image.

Step 2:
After you have selected your new image, you may change the phrase by selecting the link which is directly below the phrase box. Each time you click on the link, a new phrase will be displayed. Please select your preferred phrase. Memorize your authentication image and phrase, as you will be asked to confirm them each time you login to National Bank of Egypt Online Banking.



Don't like this image? [Click Here](#) for a new one.

Your phrase **focused hares**

Don't like this phrase? [Click Here](#) for a new one.

Security Questions

Security questions screen then appears. Please select and answer one question from each of the three dropdown menus. Then, press "Next" in the bottom right corner of the screen to complete login. Make sure not to forget such answers because they are used in the request for retrieving a lost or forgotten password.

Step 1: Terms and Conditions
Step 2: Force Change Password
Step 3: Set Account Nick Name
Step 4: Set Security Image
Step 5: Set Security Question
Step 6: Complete

It is also a mandatory step and you need to set your security credentials. This is a security measure and is required to enhance the security of your online access to banking services.

Step completed successfully.

National Bank of Egypt Online Banking Security Questions and Answers
 Selecting your Security Questions and Answers are another important step in enhancing the security of your access to National Bank of Egypt Online Banking services. Select a security question from each of the drop down menus below and enter an answer for each question. Please commit the questions and answers to memory as these are the security questions that you will be asked from time to time during the login process in order to validate your identity. Please do not write the questions and answers down.

Security Question 1: select a question
 Enter an answer

Security Question 2: select a question
 Enter an answer

Security Question 3: select a question
 Enter an answer

Summary of login steps

The final screen then appears to confirm the previous steps. Click on "Continue" in the bottom right corner of the screen to logout and login again using the new login password which was created from the "Force change password" screen.

Step 1: Terms and Conditions
Step 2: Force Change Password
Step 3: Set Account Nick Name
Step 4: Set Security Image
Step 5: Set Security Question
Step 6: Complete

User first login completion

Thank you for using Al-Ahly Net services.

Step	Step Name	Completion Status	Completion Message
1	Set Security Image	Complete	Step completed successfully.
2	Set Security Question	Complete	Step completed successfully.

Continue

After logging in to Al Ahly Net service

You can access the "Account Summary" through the main menu of the "Accounts" inquiry service via which you can also reach the following:

- Account Summary
- Operative Account Details
- Operative Account Activity
- Account Overview
- Open New Sub Account

Account Summary

12-11-2020 14:05:27 GMT +0200

Choice of Account : (All)

Total Portfolio Amount (EGP Equivalent)			
Total Savings and Current Account (EGP Equivalent) :			7,951.71
Total Deposits, Certificates and saving pools (EGP Equivalent) :			48,099.88
Total Loan Account (EGP Equivalent) :			56,051.59

Choice of Account : (All)

Current and Savings				Set Favorite Accounts
Account Description	Currency	Current Balance	EGP equivalent	
جاري بنك مصر - مصر	EGP	1,573.28	1,573.28	
توفير بنك مصري موديل بنك الأهلي - مصر	EGP	46,526.60	46,526.60	
مستندات المخطط	EGP	0.00	0.00	
Total Savings and Current Account (EGP Equivalent)			48,099.88	

Credit Cards								Set Favorite Accounts
Card Details	Card Holder Name	Credit Limit	Current Balance	Available Limit	Expiry Date	Card Currency	Credit Card Statement	
Supplementary		2,000.00	1,717.31	38.49	31-Dec-2020	EGP	View	
STANDARD - Primary		3,000.00	630.16	2,152.06	30-Sep-2021	EGP	View	
Primary		7,500.00	6,418.79	1,081.21	31-Dec-2022	EGP	View	

Loans				Set Favorite Accounts
Account Description	Currency	Outstanding Loan Amount	EGP equivalent	
قرض شخصي فائدة بنسبته - بالذ	EGP	56,051.59	56,051.59	
Total Loan Account (EGP Equivalent)			56,051.59	

Account Summary screen

This screen displays a summary of all your accounts, credit cards and total portfolio amount as follows:

- Total current, savings and overdraft accounts
- Total deposits and certificates
- Total loan accounts
- Choose "Favourite" to view favourite accounts only or choose "All" to view all your accounts.

Total Portfolio Amount (EGP Equivalent)	12,066.30
Total Savings and Current Account (EGP Equivalent) :	12,066.30
Total Deposits, Certificates and saving pools (EGP Equivalent) :	0.00
Total Loan Account (EGP Equivalent) :	0.00

Choice of Account : All

Summary of current/savings/overdraft accounts allows you to view:

- Account number
- Account description (e.g. current, non-interest bearing, retail)
- Currency
- Current balance
- EGP equivalent (in case of accounts in foreign currencies)

Current and Savings			Set Favorite Accounts	
Account Description	Currency	Current Balance	EGP equivalent	
حاري بدون عائد افر	EGP	33.60	33.60	
توفير بمائد بنوي...الجاب	EGP	12,031.84	12,031.84	
...مربكات الموظف	EGP	0.86	0.86	
Total Savings and Current Account (EGP Equivalent)			12,066.30	

Deposits/certificates/pools accounts summary, allowing you to view:

- Account number (certificate/deposit)
- Account description (e.g. 18-month Platinum Certificates)
- Currency
- Current balance
- EGP equivalent (in case of foreign-currency accounts)

Deposits/Certificates/Pools				Set Favorite Accounts
Account Description	Currency	Current Balance	EGP equivalent	
الشهادة الذهبية	EGP	50,000.00	50,000.00	
الشهادة الذهبية	EGP	100,000.00	100,000.00	

Credit card summary, allowing you to view:

- Card number
- Card type (e.g. Visa Classic)
- Cardholder name
- Credit limit
- Current balance
- Available limit
- Expiry date

Credit Cards							
Card Details	Card Holder Name	Credit Limit	Current Balance	Available Limit	Expiry Date	Card Currency	Credit Card Statement
4 A GOLD NEW -Primary		25,000.00	1,718.92	23,281.08	12-Dec-2022	EGP	View

Loan accounts summary, allowing you to view:

- Loan account number
- Loan type (e.g. personal loan)
- Loan currency
- Total loan balance
- Total loan balance in EGP equivalent

Loans				Set Favorite Accounts
Account Description	Currency	Outstanding Loan Amount	EGP equivalent	
قرض شخصي فائق	EGP	56,051.59	56,051.59	
Total Loan Account (EGP Equivalent)			56,051.59	

Operative Account Details

This screen allows you to view detailed information on each account separately. This screen is accessible either through:

- "Operative Account Details" from the side menu next to each account, which directly displays details of the account selected; or

Current and Savings			Set Favorite Acc
Account Description	Currency	Current Balance	EGP equivalent
04			
جاري بدون عائد	EGP	33.60	33.60
توفير بمائد سلف	EGP	12,031.84	12,031.84
مزنك	EGP	0.86	0.86
Total Savings and Current Account (EGP Equivalent)			12,066.30

- "Operative Account Details" from the sitemap on the left side of the screen and select the account to view its details.

البنك الأهلي المصري
NATIONAL BANK OF EGYPT

Welcome,

Change Password | Open New Sub Account | Session Summary | Sitemap | Print | Logout | Manage Beneficiary

Accounts | Transfers | Payment Services | Hard Token | Loans | Tools | Cards services | Deposits/Certificates/Pools

Operative Account Details

12-11-2020 10:14:07 GMT +0200

Select Account: Select

Submit

Account Summary

Operative Account Details

Operative Account Activity

Account Overview

Open New Sub Account

The system displays the following account details:

- Account details:
 - Account opening date
 - Account number
 - Account type (e.g. current or savings)
 - Account status (e.g. enabled, blocked...etc.)
 - Account branch
 - Product name
 - Account currency
- Facilities
 - Cheque book
 - Overdraft allowed
- Balances
 - Current balance
 - Amount on hold (Blocked amount)
 - Uncleared funds (e.g. cheques under collection)
 - Available balance (excluding amount on hold)
 - Minimum balance required
 - Net available balance for withdrawal

Operative Account Details

12-11-2020 10:14:54 GMT +0200

Select Account: Current Acc
Submit

Account Details			
Name:		Opening Date:	18-10-2018
Account Number:		Account Type:	Current and Savings
Account Relationship:	Single	Account Status:	Account Enabled
Branch:	البرج	Product Name:	جاري بدون عائد أفراد
Account Currency:	EGP		

Facilities	
Cheque Book:	Yes
Overdraft Allowed:	Yes

Balances	
Current Balance:	33.60
Amount on Hold: ❗	0.00
Uncleared Funds: ❗	0.00
Available Balance:	33.60
Minimum Balance Required:	0.00
Net Available Balance For Withdrawal: ❗	33.60

Operative Account Activity

Operative Account Activity

This screen displays the activity of an account statement. It is accessible either through:

- "Operative Account Activity" from the side menu next to each account, which directly displays a statement of the account selected; or
- "Operative Account Activity" from the sitemap on the left side of the screen and select the account you want to inquire about.

The system displays an account statement via the following steps:

- Select account and choose one of the search parameters:
 - Last 'n' transactions (enter the number of required transactions)
 - Today's transactions
 - Last 'n' days (enter the required range)
 - Previous six months
 - Specified period (enter "from date" and "to date")
- Transaction type:

Choose debit transactions only or credit transactions only, or both debit and credit transactions.
- Sorting:

Transactions are sorted by:

 - Transaction date
 - Value date (actual execution date)
 - Amount
 - Sorting order: displaying sorted information in a descending or an ascending order.

Change Password | Open New Sub Account | Session Summary | Sitemap | Print | Logout | Manage Beneficiary ▾

WELCOME

Accounts | Transfers | Payment Services | Hard Token | Loans | Tools | Cards services | Deposits/Certificates/Pools | »

Operative Account Activity 12-11-2020 10:18:50 GMT +0200

Select Account*:

Search By*:

Transaction Type*:

From Date*:

To Date*:

From Amount*:

To Amount*:

Select Debit Card:

Sort By*:

Sort Order*:

*Indicates mandatory field.
**Indicates mandatory if particular option is enabled.
Disclaimer:
Closing Balance does not have future dated transactions accounted.
Running balance would be displayed on sorting on transaction date
To review your accounts transactions before Thursday 13th of April 2017 kindly visit nearest NBE branch.
*Dates specified are the transaction dates
*Balance displayed sorted by transaction date.

Submit

• Account details:

You can view account currency, opening balance and closing balance.

○ Detailed statement of transactions:

- Transaction date
- Value date
- Transaction reference number
- Transaction description
- Debit amount (debit)
- Credit amount (credit)
- Post-transaction balance
- A PDF format of the viewed statement can be downloaded.

Operative Account Activity

12-11-2020 10:27:36 GMT +0200

Select Account*: Current Acc ▼

Search By*: Last 'n' Days ▼ No of Days**: 4

Transaction Type*: Both Debit and Credit Transactions ▼

From Date**: 08-11-2020 To Date**: 12-11-2020

From Amount**: To Amount**:

Select Debit Card: All ▼

Sort By*: Transaction Date ▼ Sort Order*: Descending ▼

*:Indicates mandatory field.

**Indicates mandatory if particular option is enabled.

Disclaimer :

Closing Balance does not have future dated transactions accounted.

Running balance would be displayed on sorting on transaction date

To review your accounts transactions before Thursday 13th of April 2017 kindly visit nearest NBE branch.

*Dates specified are the transaction dates

* Balance displayed sorted by transaction date.

Submit

Account Number	Account Currency	Opening Balance	Closing Balance
0	EGP	34.60	33.60

Pages : (1) 1

Transaction Date	Value Date	Transaction Reference No.	Description	Debit	Credit	Balance
10-11-2020	10-11-2020	077DBCP203154016	اد. البطاقات الائتمانية من خلال الأهلي نت	1.00		33.60
09-11-2020	10-11-2020	077CDAO2031413Ya	نقدي باستخدام بطاقة خصم من خلال الات		800.00	34.60
09-11-2020	09-11-2020	077FTNU203142016	اد سيد الي	800.00		-765.40

Select Download Format: PDF Format ▼ Download

Account Overview

This screen displays total customer (credit/debit) balances of each product. It is also accessible through "Account Overview" from the sitemap on the left side of the screen and shows overall information about the customer's accounts.

Account Overview 12-11-2020 10:28:04 GMT +0200

Asset Overview			
Currency	Product Name	Account Balance	Available Balance
EGP	مزايا المودعين	0.86	0.86
	توفير بحدك سنوي	12,031.84	12,031.84
	جاري بحدك أفراد	33.60	33.60
Subtotal:		12,066.30	12,066.30

Print / Download

Open a New Sub Account

This screen allows you to open a new sub account through:

- Selecting the product (savings account/current account)
- Selecting the account branch
- Selecting the currency

After verifying the selected details, you have to agree to the terms and conditions as well as the charge details, click "Submit" then click "Confirm".

Welcome, . 12-11-2020 10:30:38 GMT +0200

Change Password Open New Sub Account Session Summary Sitemap Print Logout Quick Link

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools

Open New Sub Account

Select Product: توفير بحدك شهري
Branch: 6
Currency: EGP

Product Details
Cheque Book Facility: No
Overdraft Allowed: No

Disclaimer

- Minimum amount to open a saving account is only EGP 1,000, US\$ 100 or € 100.
- Minimum amount to open a current account is only EGP 500, US\$ 100 or its equivalent in foreign currencies.
- To activate the account, the above-mentioned minimum amount shall be deposited through account transfer via Al Ahly Net service or by means of account deposit through any of NBE's branches.
- The account will be closed after 15 days of opening date if the account is not used by the customer (in case the account balance is not sufficient to pay the prescribed fees).
- Customers may not hold more than one bank account of the same type and in the same currency with the Bank. Customers also may not hold more than one savings account with different interest payment frequencies. For example, if the customer holds a current account in the local currency, no other current account may be opened in his/her name in the same currency. In addition, in case the customer holds a savings account with monthly interest, no other savings account may be opened in his/her name with a different interest payment frequency. Accordingly, if a customer breaches the above regulations and opens another bank account of the same type and in the same currency, or opens a new savings account with a different interest payment frequency via Al Ahly Net, the Bank shall automatically close the new account without referring to the customer. The customer shall also bear all the fees and commissions of opening such account and the remaining balance in the new account shall be credited to any of the customer's accounts held with the Bank.
- If the account opened by you is suspended, please visit the branch that holds the account.
- Signature to be attached to the new account shall be the existing signature of NBE's customer. In case you desire to amend it, please visit the nearest branch.
- To ensure normal access to services, please visit the branch to make sure all your data is updated.

☐ Terms and Conditions
☐ Charge Details

Submit

Transfers Menu

This menu allows financial transfers among/off the customer's accounts inside/outside NBE, including:

- Own Account Transfer
- Internal Account Transfer/Donations
- Domestic Account Transfer
- Manage Beneficiary
- View Standing Instructions
- Modify Standing Instructions
- Standing Instructions Cancellation
- View Limit Utilization

البنك الأهلي المصري
NATIONAL BANK OF EGYPT

Welcome,

Change Password Open New Sub Account Session Summary Sitemap Print Logout Quick Link

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools »

Own Account Transfer 12-11-2020 11:11:38 GMT +0200

Payment To

Existing Template

Make New Payment

User Reference:

Source Account*:

Beneficiary Details

Destination Account*:

Payment Details

Transfer Amount*:

Pay Now ☐

Pay later ☐

Setup Standing Instruction

Other Details

Reason of transfer:

☐ Terms and Conditions

☐ Charge Details

View Limits Save as Template Save as Draft Initiate Save and Submit

* Indicates mandatory fields.
** Indicates mandatory if particular option is enabled.
** Pay Later: Function Temporary unavailable
Upon making standing instructions, the "expiry date" should be the date directly following the last execution date of the instructions by the Bank (for example: if the last execution date of the instructions is 1 October 2020, the expiry date should be 2 October 2020).

Own Account Transfer

To make a transfer among your personal accounts using Al Ahly Net, press **"Transfers"** in the main menu then press **"Own Account Transfer"**

Welcome

Change Password Open New Sub Account St nmary Sitemap Print Logout Manage Beneficiary

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools

Own Account Transfer 12-11-2020 11:11:38 GMT +0200

Payment To

Existing Template

Make New Payment

User Reference: 001

Source Account: Current Acc

Beneficiary Details

Destination Account: Saving Acc

Payment Details

Transfer Amount*: 200 EGP

Pay Now ☐

Pay later ☐

Setup Standing Instruction

Other Details

Reason of transfer: Ahly net

☒ Terms and Conditions

☒ Charge Details

* Indicates mandatory fields.
** Indicates mandatory if particular option is enabled.
** Pay Later: Function Temporary unavailable
Upon making standing instructions, the "expiry date" should be the date directly following the last execution date of the instructions by the Bank (for example: if the last execution date of the instructions is 1 October 2020, the expiry date should be 2 October 2020).

After going to the "Own Account Transfer" page, fill in the following mandatory fields:

- Type the user reference number; a code used as a reference for you (e.g. 002)
- Select the source account
- Select the destination account
- Enter the transfer amount
- Enter the reason of transfer
- Agree to the terms and conditions and charge details

After completing the mandatory fields, press **"Initiate"** to execute the transfer.

Note that you can press **"Save and submit"** to save the transfer template for your easy future use without having to re-enter data once again to execute the transfer. You can also press **"Save as draft"** to save the transfer as a draft to be executed later, and **"Save as template"** to save transfer data for future replication.

Note that there are optional fields as follows:

- "Existing template" – in case a transfer template was previously saved as a draft for later execution or saved as a template, you can use this option to select a previously saved draft or template.

Account Transfer

Transfer To: Existing Template

Make New Payment ☐

User Reference:

Source Account:

iciary Details

Destination Account:

ent Details

Transfer Amount: EGP

Pay Now ☐

Pay later ☐

Setup Standing Instruction

Details

Reason of transfer:

[Terms and Conditions](#)

[Charge Details](#)

ates mandatory fields.
ates mandatory if particular option is enabled.

Template Look Up 30-12-2017 18:09:11 GMT +0200

Template Type:

Account Number:

User Reference Number:

Records 1 to 4 of 4 Page 1 of 1

User Reference No.	Template Type	Created On	Updated On	Updated By	Account Number
<input type="radio"/> 002	PR	17-04-2017	17-04-2017		077301020038C
<input type="radio"/> 002	PR	17-04-2017	17-04-2017		077301020038C
<input checked="" type="radio"/> 001	PR	22-05-2017	22-05-2017		077510020038C
<input type="radio"/> 122120284445398	PR	08-05-2017	08-05-2017		077510020038C

- "Setup Standing Instructions" - you can set up standing instructions to make transfers on a daily, weekly, monthly, etc. basis. You have to specify the starting date (first execution date) and ending date (expiry date) of these instructions. Make sure to enter the "expiry date" as the date of the day directly following the last date of executing the instructions by the Bank (for example: if the last date of executing the instructions is 1 October 2020, the expiry date should be 2 October 2020).

Payment Details

Transfer Amount: 200 EGP

Pay Now ☐

Pay later ☐

Setup Standing Instruction

SI Details

SI Execution Frequency: Weekly

First Execution Date: 01-12-2020

Expiry Date: 01-01-2021


Other Details

Reason of transfer: Ahly net

☒ Terms and Conditions

☒ Charge Details

- After pressing "Initiate", press "Confirm" after reviewing the transfer data.


 Welcome
 [Change Password](#)
[Open New Sub Account](#)
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[Print](#)
[Logout](#)
[Manage Beneficiary](#)

[Accounts](#) | [Transfers](#) | [Payment Services](#) | [Hard Token](#) | [Loans](#) | [Tools](#) | [Cards services](#) | [Deposits/Certificates/Pools](#)

Own Account Transfer - Verify
12-11-2020 11:17:57 GMT +0200

User Reference: 001
 Source Account: 10


Beneficiary Details
 Destination Account:

Payment Details
 Transfer Amount: 30.00 EGP
 Pay Now : 12-11-2020

Other Details
 Reason of transfer: Ahly net

[Change](#) [Confirm](#)

After pressing "Confirm", a confirmation screen appears as shown below, and then the transfer is successfully completed.


 Transaction with reference number 115066466055663 is in Accepted state.

Own Account Transfer - Confirm
12-11-2020 11:17:57 GMT +0200

Host Reference Number: 109FTNU203174001

User Reference: 001
 Source Account: 10

Beneficiary Details
 Destination Account: 0

Payment Details
 Transfer Amount: 30.00 EGP
 Pay Now : 12-11-2020

Other Details
 Reason of transfer: Ahly net

[OK](#)

Internal Account Transfer/Donations

To make a transfer out of your personal accounts held with NBE using Al Ahly Net or to donate to one of the donation receivers, press **"Transfers"** in top bar, then press **"Internal Account Transfer/Donations"**.

Internal Transfer

12-11-2020 11:20:32 GMT +0200

Payment To

Existing Template

Make New Payment

User Reference:

Source Account*:

Beneficiary Details

Beneficiary Account*:

Beneficiary Branch*:

Beneficiary Email:

Payment Details

Transfer Amount*:

Transfer Currency*:

Pay Now ☐

Pay later ☐

Setup Standing Instruction

Other Details

Reason of transfer*:

[Terms and Conditions](#)

[Charge Details](#)

After the "Internal Account Transfer/Donations" page is displayed, fill in the following mandatory fields:

- Select the source account
- Select the "previously added" beneficiary to whom you want to make a transfer, by clicking the search icon next to "beneficiary account". Select the desired beneficiary then click **"Submit"**. If you want to donate, you can select a donation recipient from the donations list or search for and choose a donation recipient.
- Enter the transfer amount
- Enter the reason of transfer
- Agree to the terms and conditions and charge details

Internal Transfer

12-11-2020 11:22:58 GMT +0200

Beneficiary Details

Beneficiary Name:



Beneficiary Code:

Beneficiary Code	Beneficiary Name	Beneficiary Account Number	Email
002	مصارف	1	
D005	مصارف	1	
D004	مصارف	1	
D003	الزهر	1	
D007	مؤسسة	1	
D006	أحد	1	
D100	مصارف	1	


After completing the above mandatory fields, press **"Initiate"** to execute the transfer. Note that you can press **"Save and submit"** to save the transfer template for your easy future use without having to re-enter data once again to execute the transfer. You can also press **"Save as draft"** to save the transfer as a draft to be executed later, and **"Save as template"** to save transfer data for future replication.


Internal Transfer 12-11-2020 11:20:32 GMT +0200

Payment To



Existing Template ☐  

Make New Payment ☒

User Reference: 

Source Account:  63.60 EGP

Beneficiary Details

Beneficiary Account:  

Beneficiary Branch:

Beneficiary Email:


Payment Details

Transfer Amount:

Transfer Currency:

Pay Now ☒

Pay later ☐

Setup Standing Instruction ☐ 

Other Details

Reason of transfer:



☒ [Terms and Conditions](#)

☒ [Charge Details](#)

Note that there are optional fields as follows:

- "Existing template" – in case a transfer template was previously saved as a draft for later execution or saved as a transfer template, you can use this option to select a previously saved draft or template.

Internal Transfer



Existing Template ☐  

Make New Payment ☒

User Reference:

Source Account:

Beneficiary Details

Beneficiary Account:  

Beneficiary Branch:

Beneficiary Email:


Payment Details

Transfer Amount:

Transfer Currency:

Pay Now ☒

Pay later ☐

Setup Standing Instruction ☐ 

Other Details

Reason of transfer:

☐ [Terms and Conditions](#)

☐ [Charge Details](#)

Template Look Up 30-12-2017 19:07:18 GMT +0200

Template Type:

Account Number:

User Reference Number:

Records 1 to 1 of 1 Page 1 of 1

User Reference No.	Template Type	Created On	Updated On	Updated By	Account Number
178014866156747	PR	23-04-2017	23-04-2017		077510020038030

- "Setup Standing Instructions" - you can set up standing instructions to make transfers on a daily, weekly, monthly, etc. basis. You have to specify the starting date (first execution date) and ending date (expiry date) of these instructions. Make sure to enter the "expiry date" as the date of the day directly following the last date of executing the instructions by the bank (for example: if the last date of executing the instructions is 1 October 2020, the expiry date should be 2 October 2020).

Payment Details	
Transfer Amount*: 200	EGP
<input type="radio"/> Pay Now <input type="radio"/> Pay later	
<input checked="" type="radio"/> Setup Standing Instruction	

SI Details	
SI Execution Frequency*: Weekly	
First Execution Date*: 01-12-2020	
Expiry Date*: 01-01-2021	

Other Details	
Reason of transfer: Ahly net	

☒ Terms and Conditions
☒ Charge Details

[View Limits](#)
[Save as Template](#)
[Save as Draft](#)
[Initiate](#)
[Save and Submit](#)

- After pressing "Initiate", press "Confirm" after reviewing the transfer data.

Internal Transfer - Verify 12-11-2020 11:32:55 GMT +0200

User Reference: 001	49
Source Account: 1	

Beneficiary Details	
Beneficiary Account: 07	
Beneficiary Branch: الفرع	
Beneficiary Email:	

Payment Details	
Transfer Amount: 20.00 EGP	
Transfer Currency: Egyptian Pound	
Pay Now : 12-11-2020	

Other Details	
Reason of transfer: Ahly Net	

[Change](#)
[Confirm](#)

-- The actual Debit Amount for Future Dated Cross Currency Transfers may differ based on the prevailing exchange rate on the value date.

- After pressing "Confirm", the transaction initiation is authorized via the Hard Token. In case the Hard Token is not activated, you can activate it by accessing the Hard Token Services.

Transaction Initiation Authorisation

12-11-2020 11:32:55 GMT +0200

Beneficiary Account last 5 digits : 00019

Please follow below instructions to generate the Hard Token Security Code. To view hard token user guide [click here](#)

Hard Token Security Code:

☐ Use virtual keyboard

Virtual Keyboard :

#	?	!	\$)	=	&	%	@	-	_	(+	*	1	6	7				
y	b	k	w	s	g	c	u	v	x	i	m	e		9	0	3				
q	a	d	f	j	o	l	p	h	z	n	r		8	4	2					
Upper													Delete		Clear All		Not Mixed		5	

☐ Click here to enter by hovering

Submit



- After proper authorization, a confirmation screen appears as shown below, and then the transfer is successfully completed.

Transaction with reference number 851837366103304 is in Accepted state.

Internal Transfer - Confirm 12-11-2020 11:35:00 GMT +0200

Host Reference Number: 077FTNU203170021

User Reference: 001
Source Account: C 9

Beneficiary Details
Destination Account: 1095

Payment Details
Transfer Amount: 1.00 EGP
Pay Now : 12-11-2020

Other Details
Reason of transfer: Ahly net

OK

Domestic Account Transfer/Transfer to a Mobile-Wallet

To make a transfer outside NBE to a beneficiary's account previously added to Al Ahly Net or to make a transfer to a Mobile Wallet, press "**Transfers**" in top bar, then click "**Domestic Account Transfer**".

البنك الأهلي المصري
NATIONAL BANK OF EGYPT

Welcome,

Change Password Open New Sub Account Session Summary Sitemap Print Logout Manage Beneficiary

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools »

Domestic Funds Transfer 12-11-2020 11:37:25 GMT +0200

Own Account Transfer
Internal Account Transfer / Donations
Domestic Account Transfer
Manage Beneficiary
View Standing Instruction
Modify Standing Instruction
Standing Instruction Cancellation
View Limit Utilization

Payment To

Existing Template

Make New Payment

User Reference Number:

Source Account:

Beneficiary Details

Beneficiary Name*

Destination Account Type*:

Account Number / IBAN*:

Beneficiary Email:

Beneficiary Details

National Clearing Code Type*:

National Clearing Codes*:

Bank Name*:

Bank Address*:

City*:

Payment Details

Transfer Amount*:

Transfer Currency*:

Pay Now

After the "Domestic Account Transfer" page is displayed, fill in the following mandatory fields:

- Type the user reference number; a code used as a reference for you (e.g. 001)
- Select the source account
- Select the "previously added" beneficiary to whom you want to make the transfer: the account of a beneficiary with another bank or a Mobile Wallet, by clicking the search icon next to "Beneficiary Name". Select the desired beneficiary then click "**Submit**".
- Enter the transfer amount
- Enter the reason of transfer
- Agree to the terms and conditions and charge details

After completing the above mandatory fields, press **"Initiate"** to execute the transfer. Note that you can press **"Save and submit"** to save the transfer template for your easy future use without having to re-enter data once again to execute the transfer. You can also press **"Save as draft"** to save the transfer as a draft to be executed later, or **"Save as template"** to save transfer data for future replication.

12-11-2020 11:37:25 GMT+0200

Welcome

Change Password Open New Sub Account Session Summary Sitemap Print Logout Manage Beneficiary

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools

Domestic Funds Transfer

Payment To

Existing Template

Make New Payment

User Reference Number:

Source Account: Select

Beneficiary Details

Beneficiary Name: W

Destination Account Type: Enter Account No

Account Number / IBAN: 1

Beneficiary Email:

Beneficiary Details

National Clearing Code Type: ACH Network

National Clearing Codes: CIBEEGXXXX

Bank Name: و.م.م.

Bank Address: فرع القاهرة من رمضان

City: فرع القاهرة من رمضان

Payment Details

Transfer Amount:

Transfer Currency: Egyptian Pound

Pay Now

After pressing **"Initiate"**, press **"Confirm"** after reviewing the transfer data.

12-11-2020 11:40:20 GMT+0200

Welcome

Change Password Open New Sub Account Session Summary Sitemap Print Logout Manage Beneficiary

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools

Domestic Funds Transfer - Verify

User Reference Number: 001

Source Account: 07

Beneficiary Details

Beneficiary Name: 1

Destination Account Type: 1

Account Number / IBAN: 1

Beneficiary Email:

Beneficiary Details

National Clearing Code Type: ACH Network

National Clearing Codes: 1

Bank Name: 1

Bank Address: فرع القاهرة من رمضان

City: فرع القاهرة من رمضان

Payment Details

Transfer amount: 1.00

Transfer Currency: Egyptian Pound

Pay Now: 12-11-2020

Other Details

Purpose of Remittance: Transfer to Account or Wallet

Reason of transfer: Ahly Net

Change Confirm

After pressing "**Confirm**", transaction initiation is authorized via the Hard Token. In case the Hard Token is not activated, you can activate it by accessing the Hard Token Services.

Transaction Initiation Authorisation 12-11-2020 11:32:55 GMT +0200

Beneficiary Account last 5 digits : 00019

Please follow below instructions to generate the Hard Token Security Code. To view hard token user guide [click here](#)

Hard Token Security Code

☐ Use virtual keyboard

Virtual Keyboard :

#	?	!	\$)	=	&	%	@	-	(+	*	1	6	7	
y	b	k	w	s	g	c	u	v	x	i	m	e		9	0	3
q	a	d	f	i	o	p	h	z	n	r			8	4	2	
Upper												Delete	Clear All	Not Mixed	5	

☐ Click here to enter by hovering

Submit



After proper authorization, a confirmation screen appears as shown below, and the transfer is successfully completed.

Domestic Funds Transfer - Verify 12-11-2020 11:43:05 GMT +0200

User Reference: 001
Source Account: 1 9

Beneficiary Details
Destination Account: 077:

Payment Details
Transfer Amount: 1.00 EGP
Pay Now : 12-11-2020

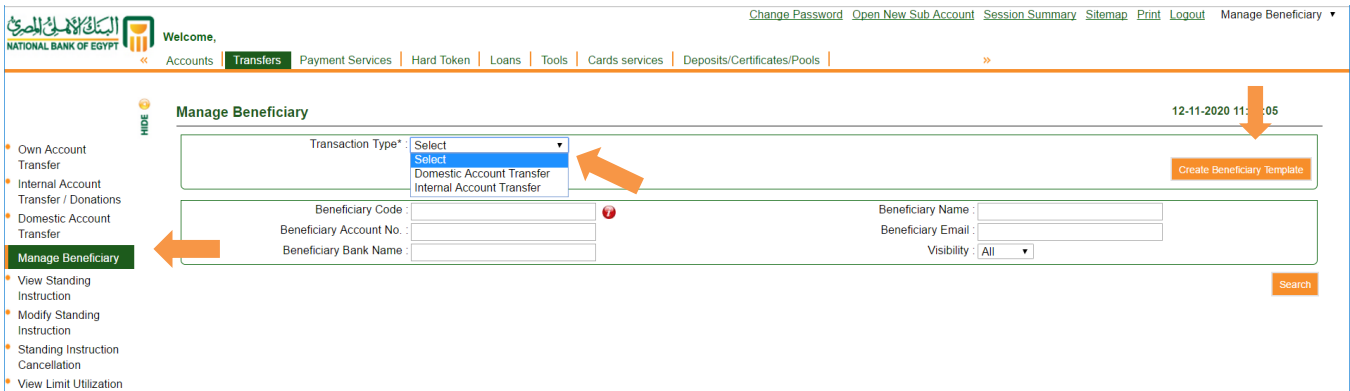
Other Details
Reason of transfer: Ahly Net

Change Confirm

After the transfer is successfully completed and a confirmation message appears, the transaction is accepted and is being processed. You will notice that your account is directly debited with the transfer amount.

Manage Beneficiary

• Adding an NBE beneficiary account (with NBE – Internal Account Transfers).
 After you log in to Al Ahly Net, press **"Transfers"** in top bar, then press **"Manage Beneficiary"** from the side menu. Select the transaction type **"Internal Account Transfer"**, then press **"Create Beneficiary Template"**



Welcome, Change Password Open New Sub Account Session Summary Sitemap Print Logout Manage Beneficiary

Accounts | **Transfers** | Payment Services | Hard Token | Loans | Tools | Cards services | Deposits/Certificates/Pools

Manage Beneficiary 12-11-2020 11:05

Transaction Type*: Select Select Domestic Account Transfer Internal Account Transfer Create Beneficiary Template

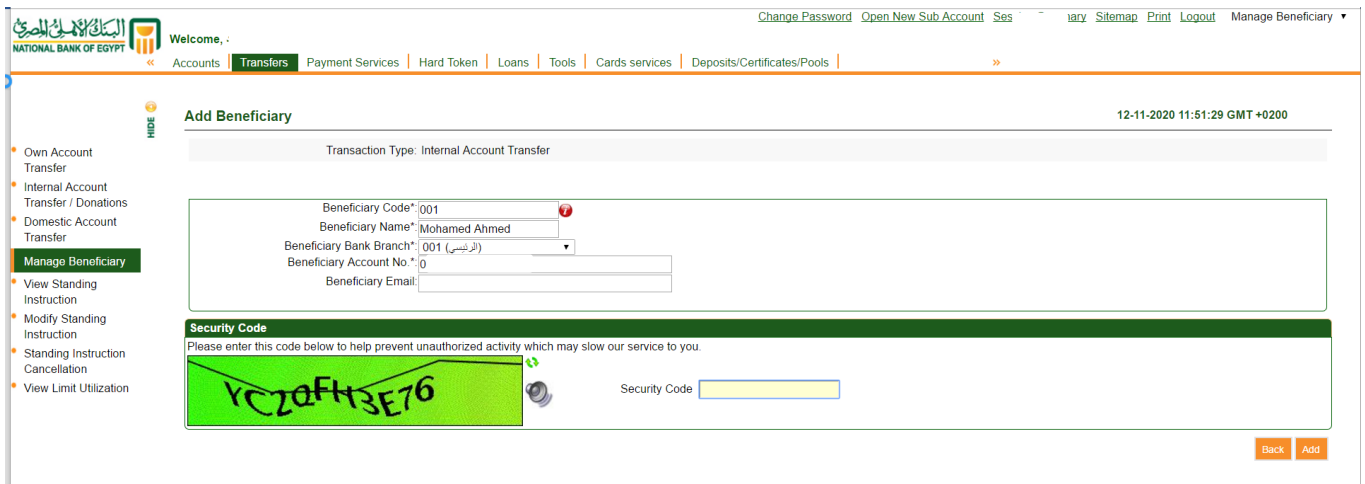
Beneficiary Code: Beneficiary Account No.: Beneficiary Bank Name: Beneficiary Name: Beneficiary Email: Visibility: All Search

Manage Beneficiary View Standing Instruction Modify Standing Instruction Standing Instruction Cancellation View Limit Utilization

After "Create Beneficiary Template" page is displayed, fill in the following mandatory fields:

- Type the beneficiary code; a code used as a reference for you (e.g. 001)
- Type the full name of the beneficiary
- Select the NBE branch with which the beneficiary's account is held
- Type in full and accurately the beneficiary's account number
- Type the e-mail address of the beneficiary ("optional")
- Enter the security code as shown in the image

After adding and completing all necessary information, press **"Add"** so that the system can verify the information. Then, press **"Confirm"** to complete adding the beneficiary



Add Beneficiary 12-11-2020 11:51:29 GMT+0200

Transaction Type: Internal Account Transfer

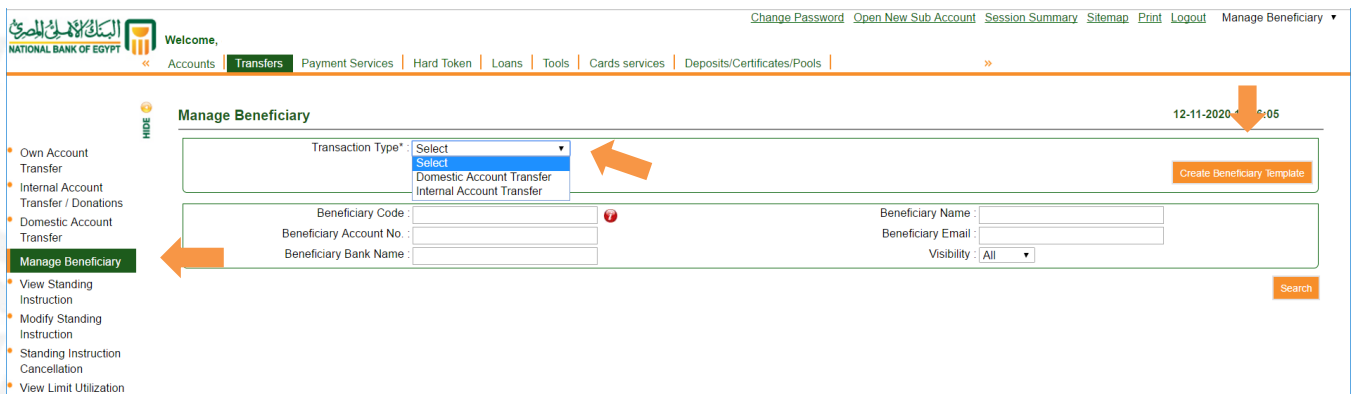
Beneficiary Code*: 001
 Beneficiary Name*: Mohamed Ahmed
 Beneficiary Bank Branch*: 001 (القاهرة)
 Beneficiary Account No.*: 0
 Beneficiary Email:

Security Code
 Please enter this code below to help prevent unauthorized activity which may slow our service to you.
 YCZQFH3E76 Security Code

[Back](#) [Add](#)

- Adding a domestic beneficiary's account (outside NBE – Domestic Account Transfers)

After you log in to Al Ahly Net, press **"Transfers"** in the top bar, then press **"Manage Beneficiary"**. Select "Domestic Account Transfer" from the transaction type list, then press **"Create Beneficiary Template"**



Manage Beneficiary 12-11-2020 11:51:29 GMT+0200

Transaction Type*: Select
 Select
 Domestic Account Transfer
 Internal Account Transfer

Beneficiary Code:
 Beneficiary Account No.:
 Beneficiary Bank Name:
 Beneficiary Name:
 Beneficiary Email:
 Visibility: All

[Create Beneficiary Template](#) [Search](#)

After "Create Beneficiary Template" page is displayed, fill in the following mandatory fields:

- Type the beneficiary's code; a code used as a reference for you (e.g. 001)
- Type the full name of the beneficiary
- Type the e-mail address of the beneficiary ("optional")
- Type in full and accurately the beneficiary's account number/IBAN/Mobile Wallet number

Then, press the search icon next to "National Clearing Codes" to search for/select the transferee bank and branch.

In case of adding a Mobile Wallet as a transfer beneficiary, click on the search icon next to "National Clearing Codes" and type "Mobile Wallet" opposite to the bank name.

After you add and complete all necessary information, search for and add the bank name and branch as indicated, press "Add" so that the system can verify the information. Then, press "Confirm" to complete adding the beneficiary.

View Standing Instructions

The "View Standing Instructions" option allows you to view the standing instructions set up using Al Ahly Net service. Press **"Transfers"** in top bar, then press **"View Standing Instructions"**. Select the relevant account number "Source account" and press **"Submit"**. The standing instructions executed using Al Ahly Net with respect to this account are thus displayed.

Standing Instruction View

Source Account: [Select] Transfer Mode: With in bank First Execution Date From: [Select] Reference No: [Select] First Execution Date To: [Select] Frequency Type: Select

* Mandatory Fields

Reference No	Transfer Mode	Status	Amount	Account	Branch	First Execution Date
80001	With in bank	Closed	EGP 20.00		الفرج	26-04-2017
077SIP5121365001	With in bank	Closed	EGP 5.00		الفرج	20-04-2017
077SIP5171170001	With in bank	Closed	EGP 5.00		الفرج	30-04-2017
077SIP5173650001	With in bank	Closed	EGP 2.00		الفرج	24-01-2018
077SIP5193640001	With in bank	Closed	EGP 10.00		الفرج	31-12-2019

Modify Standing Instructions

The "Modify Standing Instructions" option allows you to change the standing instructions set up using Al Ahly Net service. Press **"Transfers"** in the top bar, then press **"Modify Standing Instructions"**. Select the relevant account number "source account" and press **"Submit"**. The standing instructions made using Ahly Net with respect to this account are thus displayed.

Then, press the reference number of the standing instructions to be modified.

Modify Standing Instruction

Source Account: [Select] Transfer Mode: With in bank First Execution Date From: [Select] Reference No: [Select] First Execution Date To: [Select] Frequency Type: Select

* Indicates mandatory fields.
** Indicates mandatory if particular option is enabled.

Reference No	Transfer Mode	Status	Amount	Account	Branch	First Execution Date From
077SIP5203070001	With in bank	Active	100.00		الفرج	01-12-2020

After pressing the reference number, you can modify the details of the standing instructions, such as frequency, transfer amount or purpose "Show details". Then, press "Initiate".

Welcome, F

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools Cheques Under Collection Customer Services

Modify Standing Instruction 12-11-2020 13:25:31 GMT +0200

Reference No: 077SIP5203070001 Mode Of Transfer: With in bank

Standing Instruction Details

Start Date: 01-12-2020 End Date: 31-12-2020

Frequency: 0 Year 0 Month 7 Days

Transaction Details

Source Account: Destination Account: Transfer Amount: 100.00 Currency: EGP

Narrative: Ahly Net

Cancel Initiate

After pressing "Initiate", press "Confirm" to confirm the modified standing instructions.

Welcome, FH

Change Password Open New Sub Account Session Summary Sitemap Print Logout Accounts

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools Cheques Under Collection Customer Services

Modify Standing Instruction 12-11-2020 13:26:13 GMT +0200

Reference No: 077SIP5203070001 Mode Of Transfer: With in bank

Standing Instruction Details

Start Date: 01-12-2020 End Date: 31-12-2020

Frequency: 0 Year 0 Month 7 Days

Transaction Details

Source Account: Destination Account: Transfer Amount: 50.00 Currency: EGP

Narrative: Ahly Net

Cancel Confirm

After pressing "Confirm", a message appears indicating acceptance of the new standing instructions. Then, press "Ok".

Welcome

Change Password Open New Sub Account Session Summary Sitemap Print Logout Accounts

Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools Cheques Under Collection Customer Services

Transaction with reference number 707138896177974 is in Accepted state.

Modify Standing Instruction 12-11-2020 13:26:13 GMT +0200

Reference No: 077SIP5203070001 Mode Of Transfer: With in bank

Standing Instruction Details

Start Date: 01-12-2020 End Date: 31-12-2020

Frequency: 0 Year 0 Month 7 Days

Transaction Details

Source Account: Destination Account: Transfer Amount: 50.00 Currency: EGP

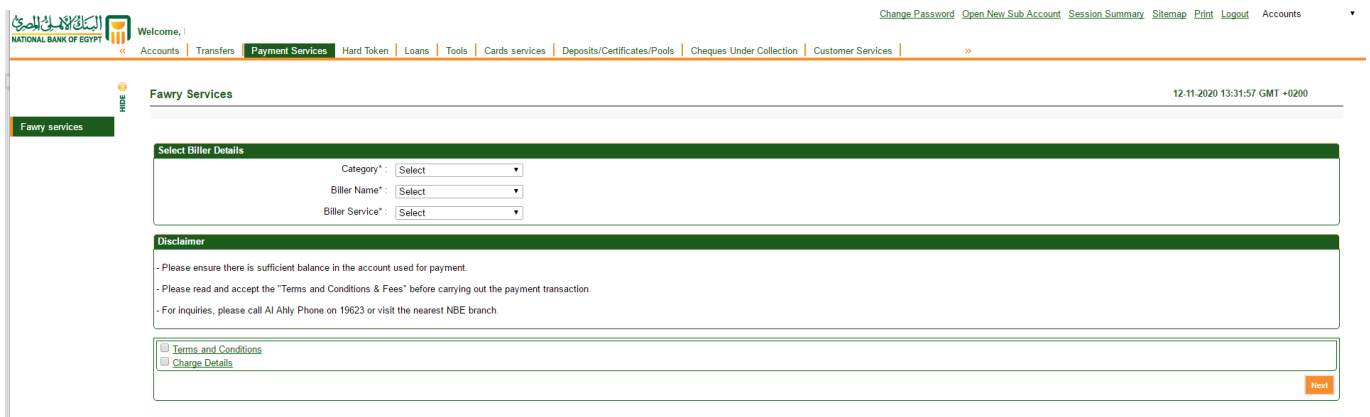
Narrative: Ahly Net

Ok

Payment services

You can pay bills through the payments services menu by clicking on "Fawry Services" on the left side of the screen as follows:

- Choose the category (telecom & internet, donations, utility, etc.)
- Choose the Biller Name (the company or service provider such as a mobile operator or a university, etc.)
- Choose the Biller Service (for example paying bills or recharging the mobile balance)
- Agree to the terms and conditions and charge details



Welcome, I

Change Password Open New Sub Account Session Summary Sitemap Print Logout Accounts

Accounts Transfers **Payment Services** Hard Token Loans Tools Cards services Deposits/Certificates/Pools Cheques Under Collection Customer Services

Fawry Services 12-11-2020 13:31:57 GMT +0200

Select Biller Details

Category*:

Biller Name*:

Biller Service*:

Disclaimer

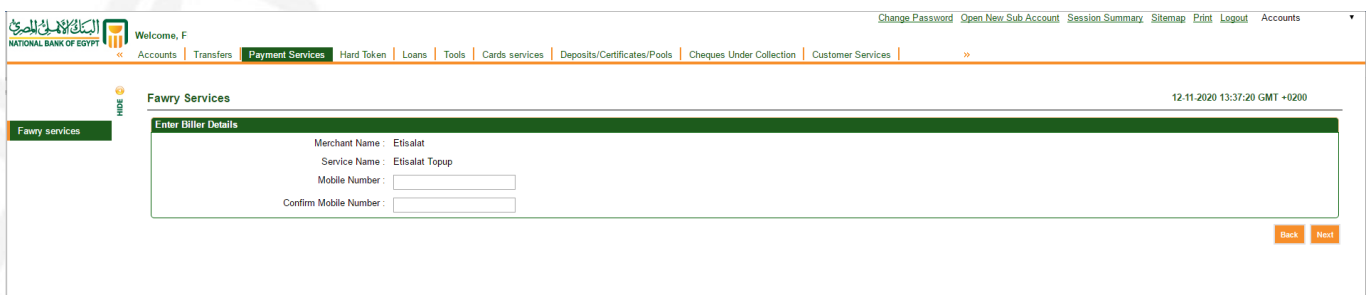
- Please ensure there is sufficient balance in the account used for payment.
- Please read and accept the "Terms and Conditions & Fees" before carrying out the payment transaction.
- For inquiries, please call Al Ahly Phone on 19623 or visit the nearest NBE branch.

[Terms and Conditions](#)

[Charge Details](#)

[Next](#)

Enter the required information according to the type of service. For example, in case of choosing telecom and internet services, the mobile number is entered.



Welcome, F

Change Password Open New Sub Account Session Summary Sitemap Print Logout Accounts

Accounts Transfers **Payment Services** Hard Token Loans Tools Cards services Deposits/Certificates/Pools Cheques Under Collection Customer Services

Fawry Services 12-11-2020 13:37:20 GMT +0200

Enter Biller Details

Merchant Name: Etisalat

Service Name: Etisalat Topup

Mobile Number:

Confirm Mobile Number:

[Back](#) [Next](#)

In case of choosing other services, fill in the mandatory fields to complete the payment, then click on "Next"

Choose the account type and source account, then select/enter the amount and click on "Next"

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Welcome, : Accounts Transfers Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools

Fawry Services 12-11-2020 13:45:11 GMT +0200

Account Details

Account Type* : Select
Account** : Select
Merchant Name : Etisalat
Service Name : Etisalat Topup
Awareness : Price includes tax

Bill Amount Details

Select Amount : Select
Fees : 0
Minimum Amount : 10

Back Next

Review the transaction details and click on "Confirm". The transaction must be authorized using the Hard Token in order to complete the transaction.

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Fawry Services 12-11-2020 13:46:27 GMT +0200

Verify Details

Merchant Name : Etisalat
Service Name :
Mobile Number :
Account Number :
Bill Amount : 30.00
Amount Paid : 30.00
Fees : 0
Total Amount Paid : 30.0

Back Confirm

*Cost of service may be differ according to the chosen service and actual paid amount.

Hard Token

The "Hard Token" menu enables you to:

- Activate the Hard Token after receiving it from the branch
- Deactivate the Hard Token if it is lost
- Refresh the Hard Token

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« Accounts | Transfers | Payment Services | **Hard Token** | Loans | Tools | Cards services | Deposits/Certificates/Pools | »

Hard Token Services 12-11-2020 13:47:16

Hard Token Details

Token Serial number	
Status	Activated
Actions Allowed	Refresh Token, Deactivate Token

For the Hard Token User Guide, please [click here](#)

Deactivate Refresh Token

Choose the action that you wish to process (activate/deactivate/refresh the Hard Token)

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« Accounts | Transfers | Payment Services | **Hard Token** | Loans | Tools | Cards services | Deposits/Certificates/Pools | »

Hard Token Services 12-11-2020 13:48:24

Hard Token Details

Token Serial number	
Status	Activated
Action	Refresh Token

Change Confirm Refresh Token

Click on "Confirm" to complete the action

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Hard Token Services 12-11-2020 13:49:29

Token has been successfully Refreshed.
Transaction with reference number 179323466513958 is in Accepted state.

Hard Token Details

Token Serial number	
Status	Refreshed

OK

Loan menu

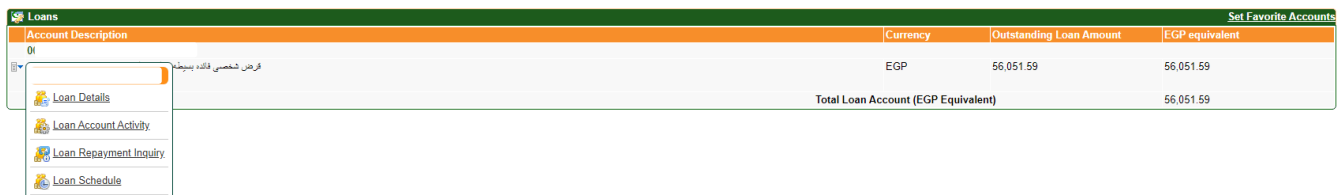
This menu displays the detailed information of loan accounts including:

- Loan Details
- Loan Account Activity
- Loan Repayment Inquiry
- Loan Schedule

Loan Details

This screen displays detailed information about each loan account. It is accessible either through:

- **"Loan Details"** from the side menu next to each account, which directly shows details of the loan selected; or



Account Description	Currency	Outstanding Loan Amount	EGP equivalent
01	EGP	56,051.59	56,051.59
Total Loan Account (EGP Equivalent)			56,051.59

- **"Loans"** from the main menu, then press **"Loan Details"** on the left side of the screen to select the account you wish to inquire about from the side menu of shown accounts.

The system displays the following loan details:

- Account details:
 - Customer ID
 - Customer name
 - Loan account number
 - Loan product (product name)
 - Currency
 - Loan tenure
- Loan details
 - Opening date
 - Maturity date
 - Sanctioned loan amount
 - Disbursed loan amount
 - Loan interest rate (interest rate)
 - Principal penalty rate
 - Repaid amount from total loan (amount paid to date)

- Prepayment penalty rate (prepayment fees)
- Installment paid
- Installment frequency (principal repayment frequency)
- Outstanding loan details:
 - Next installment date
 - Next installment amount
 - Remaining installments
 - Loan outstanding (outstanding balance till date of last installment)
 - Loan principal outstanding balance (principal balance)

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Loan Account Details

12-11-2020 14:08:20 GMT +0200

Account Details			
Customer ID:	Name:	أحمد محمد أحمد	
Account Number:	Product Name:	10 Years 1 Months 30 Days	
Currency: EGP	Loan Tenure:		
Loan Details			
Opening Date:	28-02-2017	Maturity Date:	27-04-2027
Sanctioned Loan Amount:	49,347.38	Disbursed Loan Amount:	49,347.38
Interest Rate:	7.00 %	Principal Penalty Rate:	7.00 %
Amount Paid Till Date:	29,450.00	Prepayment Penalty Rate:	0.00 %
Installment Paid:	0	Principal Repayment Frequency:	Monthly
Outstanding Loan Details			
Next Installment Date:	27-11-2020	Next Installment Amount:	775.00
Remaining Installments:	78	Loan Outstanding:	56,051.59
Principal Balance:	19,897.38		

[Back](#) [Loan Activity](#)

Loan Account Activity

This screen displays the loan account statement. It is accessible either through:

- "Loan Account Activity" from the side menu next to each loan account; or
- "Loans" from main menu, then select "Loan Account Activity" to select the account that you wish to inquire about.

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Loan Activity

12-11-2020 14:08:45 GMT +0200

Select Account *

From Date * To Date *

[Submit](#)

*Dates specified are the transaction dates
*Indicates mandatory field
**Indicates mandatory if particular option is enabled
Disclaimer
To review your accounts transactions before Friday 27th of December 2013 kindly visit nearest NBE branch.



The system displays the loan account statement, including:

- Select account

Select an account to view its details and select search items.

You can search financial transactions by any of the following:

- Last 'n' transactions (enter the number of required transactions)
- Today's transactions
- Last 'n' days (enter the required range)
- Previous six months
- Specified period (enter "from date" and "to date")

- Sorting:

Financial transactions are sorted by any of the following:

- Transaction date
- Value date (actual execution date)
- Transaction amount

- Sorting order:

Displays sorted information in a descending or an ascending order.

You can also download a PDF format of the Loan Account Activity.

Loan Repayment Inquiry

This screen displays the installments paid to date. It is accessible either through:


- " **Loan Repayment Inquiry** " from the side menu next to each account, which directly shows the details of the loan selected; or
- " **Loans** " from the main menu, then select " **Loan Repayment Inquiry** " on the left side of the screen to choose the account you wish to inquire about.

The system displays the schedule of loan installments, including:

- Loan Repayment Inquiry:

Search for paid installments via any of the following:

- Loan account number
- Installment amount (repaid amount)
- Repayment over a certain time range (repayment from date and repayment to date)
- Installment information
 - Loan account number
 - Loan status
 - Installment date (initiated date)
 - Installment amount (repaid amount)


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Loan Repayment Inquiry 12-11-2020 14:10:05 GMT +0200

Loan Account:
 Repaid Amount:
 Repayment From Date:
 Repayment To Date: Back Submit

Account Number	Status	Initiated Date	Repaid Amount
	Active	27-10-2020	775.00
	Active	27-11-2019	775.00
	Active	26-12-2019	775.00
	Active	27-01-2020	775.00
	Active	27-02-2020	775.00
	Active	27-09-2020	775.00

Detailed information on each installment is available by clicking on the account number referenced with each installment (hyperlink) to display the following information:

- Loan details
 - Loan account number
 - Product
 - Loan tenure
 - Customer name
 - Loan currency
 - Branch
 - Sanctioned loan amount
 - Disbursed loan amount
 - Loan initiation date (value date)
 - Loan expiry date (maturity date)
- Repayment details:
 - Transaction reference number
 - Debit branch
 - Repaid installment amount (debit amount)
 - Installment currency (debit currency)
 - Installment paid
- Repayment breakup: detailed information on the repaid installment amount
 - Total repayment of interest out of installment amount (main interest)
 - Total repayment of principal out of installment amount (principal amount)
- Outstanding balance: detailed information on the outstanding loan balance to date:
 - Default interest due to delay in installment repayments (penalty on interest overdue)
 - Default interest due to delay in installment repayments (penalty on principal overdue)
 - Interest balance out of the outstanding loan balance (main interest)
 - Principal balance out of the outstanding balance (principal)
 - Outstanding balance (total outstanding balance)
 - Remaining installments

Loan Repayment Inquiry 15-11-2020 10:34:46 GMT +0200

Loan Details		Product	
Account Number:	/S	Product Name:	قروض ائتمانية
Loan Tenure:		Customer Name:	محمد كمال محمد
Account Currency: EGP		Branch:	البرج
Sanctioned Loan Amount: 85,000.00		Disbursed Loan Amount: 85,000.00	
Value Date: 12-03-2014		Maturity Date: 27-09-2029	

Repayment Details		Debit Branch	
Transaction Reference Number:		Debit Branch:	
Debit Amount:		Installment Paid: 73	
Debit Currency: EGP			

Repayment Break Up	
Component Name	Amount
Main Interest	471.13
Penalty on Interest Overdue	0.00
Penalty on Principal Overdue	0.00
Principal	381.17

Outstanding Balance		Currency
Component Name	Amount	
Penalty on Interest Overdue	0.00	EGP
Principal	82,475.06	EGP
Main Interest	245.52	EGP
Penalty on Principal Overdue	0.00	EGP
Total Outstanding Balance	82,721.58	EGP
Remaining Installments:	107	

Loan Schedule

This screen displays all loan installments, whether repaid or not yet. It is accessible either through:

- "Loan Schedule" from the side menu next to each loan account, which shows details of the loan selected; or
- "Loans" from the main menu, then press "Loan schedule" from the sitemap on the left side of the screen and select the account you wish to inquire about.

The system displays the loan schedule, including:

- Account details:
 - Customer ID
 - Loan tenure
 - Account number
 - Product name
 - Installments paid (to date)
 - Remaining installments
 - Currency
 - Total outstanding loan balance (outstanding loan amount)
- Installment details
 - Installment number
 - Due date
 - Amount applied to loan principal repayment out of the installment amount (principal)
 - Amount applied to loan interest repayment out of the installment amount (interest amount)
 - Total installment amount (installment amount)
 - Unpaid installment amount
 - Status "paid/unpaid"

12-11-2020 14:10:27 GMT +0200

Loan Schedule		Account Details		Loan Tenure: 121 Month 30 Days	
Customer ID:		Account Number:		Product Name:	
Installment Paid:		Currency:		Remaining Installments:	
0		EGP		78	
Outstanding Loan Amount:		56,051.59			

Installment No	Due Date	Principal	Interest Amount	Charge Amount	Installment Amount	Unpaid Installment Amount	Status
1	27-03-2017	775.00	0.00	0.00	775.00	0.00	Paid
2	27-04-2017	775.00	0.00	0.00	775.00	0.00	Paid
3	27-05-2017	775.00	0.00	0.00	775.00	0.00	Paid
4	27-06-2017	775.00	0.00	0.00	775.00	0.00	Paid
5	27-07-2017	775.00	0.00	0.00	775.00	0.00	Paid
6	27-08-2017	775.00	0.00	0.00	775.00	0.00	Paid
7	27-09-2017	775.00	0.00	0.00	775.00	0.00	Paid
8	27-10-2017	775.00	0.00	0.00	775.00	0.00	Paid
9	27-11-2017	775.00	0.00	0.00	775.00	0.00	Paid
10	27-12-2017	775.00	0.00	0.00	775.00	0.00	Paid

Cards services


This menu allows you to inquire about all credit cards and make credit card payments by debiting your accounts. It includes:

- Credit Card Summary
- Credit Card Payment
- Credit Card Unsettled Transactions
- Credit Card Statement
- Credit Card Unbilled Transactions
- Activate/Stop/Request New PIN

Credit Card Summary

This screen displays a summary about all credit cards, namely:

- Card number
- Cardholder name
- Product name
- Card type
- Credit limit
- Current balance
- Available limit
- Expiry date
- Currency
- Statement



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Credit Card Summary

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[Credit Card Unbilled Transaction](#)
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Credit Card Summary

12-11-2020 13:58:54 GMT +0200

Card Number	Card Holder Name	Product Name	Card Type	Credit Limit	Current Balance	Available Limit	Expiry Date	Currency	Statement
		VISA GOLD NEW	Primary	25,000.00	1,718.92	23,281.08	12-Dec-2022	EGP	View

After the "Credit Card Summary" page is displayed, click on "Card number" to display the following:

- Card number
- Product name
- Total credit limit
- Available credit limit
- Current balance
- Total dispute amounts
- Minimum amount due
- Last payment date
- Last payment amount
- Credit card unsettled transactions
- Expiry date
- Payment due date

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12-11-2020 13:56:32 GMT +0200

Credit Card Details

Credit Card Details

Card Number:	VISA GOLD NEW	Card Type:	Primary
Product Name:	25,000.00	Available Credit Limit:	23,281.08
Total Credit Limit:	1,718.92	Card Currency:	EGP
Current Balance:	0.00	Minimum Amount Due:	0.00
Total Dispute Amount:	10-Nov-2020	Last Payment Amount:	1.00
Last Payment Date:	0.00	Expiry Date:	12-Dec-2022
Credit Card Unsettled Transactions:			

Payment Due Details

Payment Due Date:	27-Nov-2020
-------------------	-------------

Back View Statement

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[Credit Card Payment](#)
[Credit Card Unsettled Transactions](#)
[Credit Card Statement](#)
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Credit Card Payment

This menu allows you to make payments to the credit card by debiting the accounts. The menu includes:

- Select account number
- Select card number
- Total amount due: allowing you to make the total credit card payment
- Minimum amount due: allowing you to make the minimum payment directly
- Amount: allowing you to make any payment to the credit card

After you click on "**Submit**", the system verifies the input information and executes the payment.

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Credit Card Payment 12-11-2020 13:59:52 GMT +0200

Select: Select

Card Number: Please Select Card Number

Payment Instruction:

Total Amount Due:

Minimum Amount Due:

Amount:

Submit

Credit Card Summary
Credit Card Payment
 Credit Card Unsettled Transactions
 Credit Card Statement
 Credit Card Unbilled Transaction
 Activate/Stop/Request New PIN

Credit Card Unsettled Transactions

This menu allows you to view the suspended amounts. When you select the credit card number, the following details are displayed:

- Authorization date
- Posting amount
- Authorization code
- Status
- Currency
- Response description

Credit Card Unsettled Transactions 12-11-2020 14:11:57 GMT +0200

Card Number:

Submit

* Indicates mandatory fields.
** Indicates mandatory if particular option is enabled

Records 1 to 7 of 7

Authorization Date	Authorization Time	Transaction Amount	Transaction Currency	Posting Amount	Posting Currency	Authorization Code	Status	Response Description
2020-11-10	07:50:30	11	EGP	11	EGP	119745	000 APPROVED	CAREEM 6TH OCT -01A EGY
2020-11-11	06:49:10	100	EGP	100	EGP	788989	000 APPROVED	Telecom Egypt cairo EGY
2020-11-11	06:51:34	25	EGP	25	EGP	329264	000 APPROVED	Telecom Egypt cairo EGY
2020-11-11	12:15:26	54	EGP	54	EGP	087702	000 APPROVED	CAREEM 6TH OCT -01A EGY
2020-11-11	21:27:17	1	EGP	1	EGP	809875	000 APPROVED	Uber BV Cairo EGY
2020-11-11	22:02:38	53.2	EGP	53.2	EGP	106125	000 APPROVED	Uber BV Cairo EGY
2020-11-12	08:10:16	39.85	EGP	39.85	EGP		116 NO SUFFICIENT FUNDS	Uber BV Cairo EGY

Credit Card Statement

This menu allows you to view the account statements of credit cards. When you select the credit card number, the month and the year of the account statement, the following details are displayed:

- Card number
- Opening balance
- Closing balance
- Total of credit
- Total of debit
- Due date
- Credit limit
- Minimum payment due
- Statement date
- Transaction summary

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Credit Card Statement 12-11-2020 14:02:38 GMT +0200

Card Number*: 4
Month: January
Year: 2020

Submit Download

* Indicates mandatory fields.
** Indicates mandatory if particular option is enabled.

View Transaction Summary

Card Number:		Closing Balance:	5,312.72
Opening Balance:	0.00	Total of Debit:	8,620.72
Total of Credit:	3,308.00	Credit Limit:	25,000.00
Due Date:	27-Feb-2020	Statement Date:	27-Jan-2020
Minimum Payment Due:	266.00		

Records 1 to 10 of 17


Transaction Date	Posting Date	Description	Debit	Credit	Posting Amount	Posting Currency	Original Amount	Original Currency	Settlement Amount	Settlement Currency
28-12-2019	29-12-2019	PANDORA CAIRO E. -07EEGY	650.00		650	EGP	650	EGP	650	
28-12-2019	30-12-2019	STRADIVARIOUS - CITY STARCAIRO E. -07EEGY	1058.00		1058	EGP	1058	EGP	1058	
01-01-2020	02-01-2020	YVES ROCHER CITY STARS CAIRO N. -07DEGY	520.00		520	EGP	520	EGP	520	
01-01-2020	03-01-2020	ZARA - CITY STARS CAIRO E. -07EEGY	499.00		499	EGP	499	EGP	499	
02-01-2020	02-01-2020	EB-00119302482854919-CARD PAYMENT 0773010		1708.00	1708	EGP	1708	EGP	1708	
03-01-2020	05-01-2020	SEDRA PASTRY CAIRO E. -07CEGY	280.00		280	EGP	280	EGP	280	

Credit Card Unbilled Transactions

This menu allows you to view all unbilled transactions. When you select the credit card number, click on "Submit" to view the following details:

- Posting date
- Posting amount
- Authorization code
- Status
- Currency
- Response description

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Credit Card Unbilled Transaction 15-11-2020 10:34:18 GMT +0200

Card Number*: CC

* Indicates mandatory fields.
** Indicates mandatory if particular option is enabled.

Records 1 to 10 of 44 Page 1 of 5

Transaction Date	Posting Date	Debit	Credit	Currency	Posting Amount	Posting Currency	Description
27-10-2020	28-10-2020	47.70	0.00	EGP	47.7	EGP	Uber BV Cairo EGY
28-10-2020	30-10-2020	21.41	0.00	EGP	21.41	EGP	Uber BV Cairo EGY
29-10-2020	29-10-2020	0.00	10.00	EGP	10	EGP	:100
29-10-2020	29-10-2020	0.00	1000.00	EGP	1000	EGP	:100
29-10-2020	30-10-2020	22.42	0.00	EGP	22.42	EGP	Uber BV Cairo EGY
29-10-2020	31-10-2020	344.99	0.00	EGP	344.99	EGP	Otlob.com Cairo EGY
29-10-2020	31-10-2020	42.67	0.00	EGP	42.67	EGP	Uber BV Cairo EGY
30-10-2020	01-11-2020	162.36	0.00	EGP	162.36	EGP	Uber BV Cairo EGY
30-10-2020	01-11-2020	20.57	0.00	EGP	20.57	EGP	Uber BV Cairo EGY
30-10-2020	01-11-2020	23.09	0.00	EGP	23.09	EGP	Uber BV Cairo EGY

Activate/Stop/Request New PIN

Through the "Cards Services" menu, you can obtain many credit card and payroll card services. Click on "Activate/Stop/Request New PIN" on the left side of the screen and select the service that you wish to process

- Activate: to activate credit cards and replacement for lost payroll cards
- Reset PIN counter: for credit cards and payroll cards
- Reset the PIN of credit cards and payroll cards
- Stop and issue a replacement for credit cards or stop payroll cards

Card Services

Select Service: Select

Activate
Reset PIN counter
Reset PIN
Stop & Replacement

Submit

After selecting the service, click on "Submit" to choose the card number and reason for stopping the card only in case you have selected "Stop and Replacement", then click on "Submit" to execute your request.

Card Services Stop And Replacement

Service Selected: Stop and Replacement

Card Number: Select

Stop Reason: Select

Back Submit

Disclaimer

- If your (credit) card is stopped, it cannot be reactivated. A replacement card will be automatically issued to be received through registered Billing Address. For any inquiries when the replacement card is not received, you can contact our 24/7 Al Ahly Phone at (00202) 19623 (locally & internationally).

- Replacement card fees are debited to your card account as per our applicable banking tariff. NBE has the right to change any commissions or fees as announced by the Bank.

- If your (Payroll) card is stopped, it cannot be reactivated. In this case, please refer to your employer to get a replacement card.

- If the details of your card are not available when selecting card stoppage option, immediately contact our 24/7 Al Ahly Phone at (00202) 19623 (locally & internationally), for necessary action.

Deposits/Certificates/Pools menu

This menu displays deposits, certificates and savings products. You can also use it to purchase/amend/redeem deposits and certificates. The menu includes:

- Deposits/Certificates/Pools Details
- Deposits/Certificates/Pools Activity
- Open Deposits/Certificates/Pools
- Amend Deposits/Certificates/Pools
- Redeem Deposits/Certificates/Pools

Deposits/Certificates/Pools Details

This screen allows viewing detailed information on each account separately. It is accessible either through:

- "Deposits/Certificates/Pools Details" from the side menu next to each account, which will directly show the details of the account selected; or

Deposits/Certificates/Pools				Set Favorite Accounts
Account Description	Currency	Current Balance	EGP equivalent	
(EGP	50,000.00	50,000.00	
Deposits/Certificates/ Pools Details	EGP	100,000.00	100,000.00	
Deposits/Certificates/ Pools Activity	EGP	50,000.00	50,000.00	
Amend Deposits / Certificates / Pools	EGP	175,000.00	175,000.00	
Redeem Deposits / Certificates / Pools				

- Deposits/Certificates/Pools" from the main menu, then select "Deposits/Certificates/Pools Details" from the sitemap on the left side of the screen and select the account to view details.

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Term Deposits/Certificates/Saving Pools

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Deposits/Certificates/
Pools Details

Deposits/Certificates/
Pools Activity

Open Deposits /
Certificates / Pools

Amend Deposits /
Certificates / Pools

Redeem Deposits /
Certificates / Pools

Account Number	Product Name	Branch Name	Currency	Current Balance	EGP Equivalent
	الشهادة الدائرية السنوية ذات المالك الشخصي	الفرج	EGP	50,000.00	50,000.00
	الشهادة الدائرية السنوية ذات المالك الشخصي	الفرج	EGP	100,000.00	100,000.00
	شهادة استثمار مجموعته ب ذات المالك الشخصي	الفرج	EGP	50,000.00	50,000.00
	شهادة استثمار مجموعته ب ذات المالك الشخصي	الفرج	EGP	175,000.00	175,000.00
	شهادة استثمار مجموعته ب ذات المالك الشخصي	الفرج	EGP	155,000.00	155,000.00
Total Deposits, Certificates and saving pools (EGP Equivalent)					530,000.00

The system displays the account details, via a screen showing the following:

- Account details:
 - Customer ID
 - Customer name
 - Account number (deposit, certificate)
 - Product name
 - Currency
 - Available balance
 - Account status (active, liquidated, ...)
- Deposit/Certificate/Pool Details:
 - Open date
 - Principal amount
 - Maturity date
 - Interest rate (interest)
 - Interest frequency
 - Total maturity amount (at deposit maturity date)
 - Deposit/certificate/pool period
 - Next interest date
- Maturity instructions
 - Rollover instructions
- Payout details
 - Payout type (e.g. transfer to account)
 - Percentage (of the due amount at maturity date)
 - Payout account number

Deposits/Certificate/Pools Activity

This screen displays account statements. It is accessible either through:

- "**Deposits/Certificate/Pools Activity**" from the side menu next to each account, which directly shows the transactions of the deposit selected; or
- "**Deposits/Certificates/Pools**" from the main menu, then select "**Deposits/Certificates/Pools Activity**" from sitemap on the left side of the screen and select the account that you wish to inquire about.

The system displays the account statement, including:

- **Select account**

Select the account to view the details and choose the search items

You can search transactions via any of the following:

- Last 'n' transactions (enter the number of required transactions)
- Today's transactions
- Last 'n' days (enter the required range)
- Previous six months
- Specified period (enter "from date" and "to date")

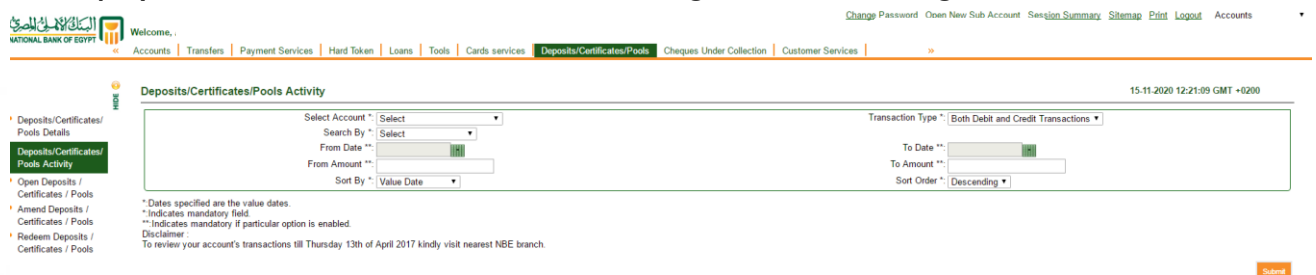
- **Sorting:**

Financial transactions are sorted via any of the following:

- Transaction date
- Value date (actual execution date at the Bank)
- Amount

- **Sorting order:**

Displays sorted information in an ascending or a descending order.



Welcome, Change Password Open New Sub Account Session Summary Site Map Print Logout Accounts

[Accounts](#) | [Transfers](#) | [Payment Services](#) | [Hard Token](#) | [Loans](#) | [Tools](#) | [Cards services](#) | **Deposits/Certificates/Pools** | [Cheques Under Collection](#) | [Customer Services](#)

15.11.2020 12:21:09 GMT +0200

Deposits/Certificates/Pools Activity

Select Account *: Select
 Search By *: Select
 From Date **:
 To Date **:
 From Amount **:
 To Amount **:
 Sort By *: Value Date
 Transaction Type *: Both Debit and Credit Transactions
 Sort Order *: Descending

* Dates specified are the value dates.
 ** Indicates mandatory field.
 *** Indicates mandatory if particular option is enabled.
 Disclaimer:
 To review your account's transactions till Thursday 13th of April 2017 kindly visit nearest NBE branch.

Submit



- Account details:

Display account currency and account number.

- Transactions: detailed statement of the transactions:

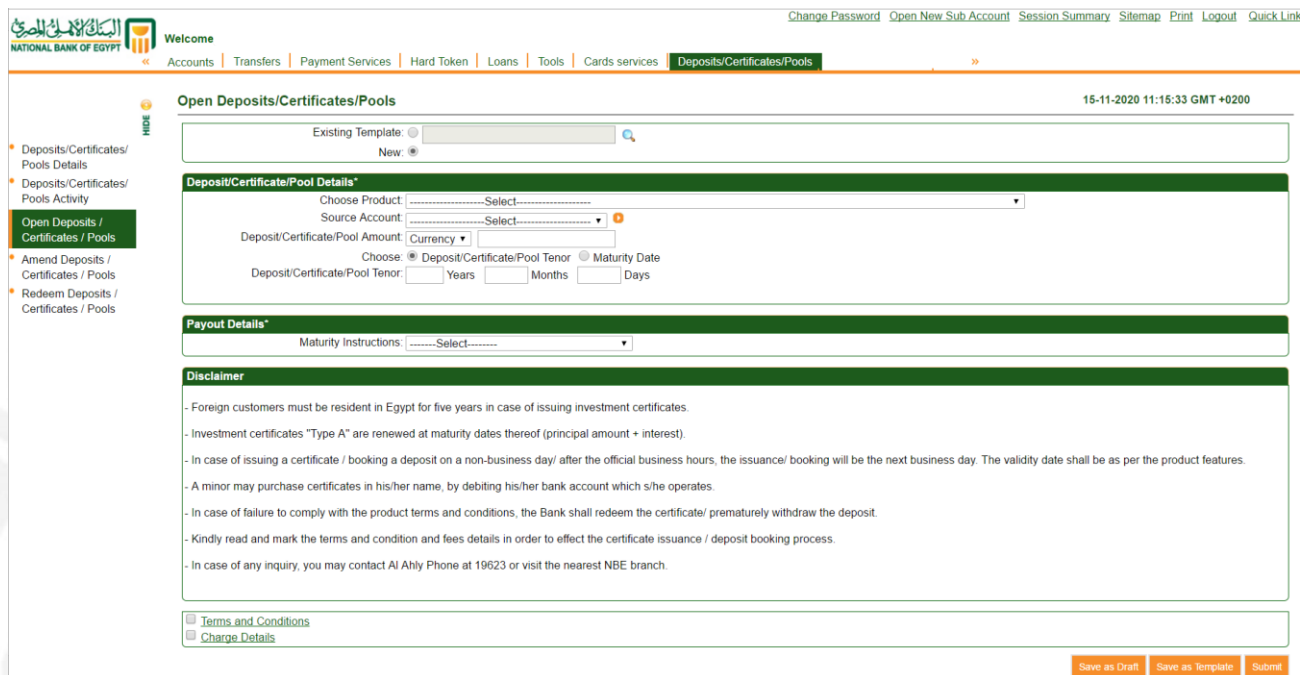
- Transaction date
- Value date
- Transaction reference No.
- Description
- Crediting interests to the customer's account (debit)
- Payout (credit)
- Post-transaction balance
- A PDF format of the viewed statement can be downloaded.

Open Deposits/Certificates/Pools

This screen allows you to purchase certificates and make deposits via Al Ahly Net. Click on "**Deposits/Certificates/Pools**" from the main menu in the top, then click on "**Open Deposits/Certificates/Pools**" from the sitemap on the left side of the screen.

After the "Open Deposits/Certificates/Pools" screen is displayed, fill in the following mandatory fields:

- Choose product
- Source account
- Deposit/certificate/pool amount
- Deposit/certificate/pool tenor
- Maturity instructions and payout account
- Agree to the terms and conditions and charge details, then click "**Submit**".



Welcome
 Accounts | Transfers | Payment Services | Hard Token | Loans | Tools | Cards services | **Deposits/Certificates/Pools**

15-11-2020 11:15:33 GMT +0200

Existing Template:
 New:

Deposit/Certificate/Pool Details*

Choose Product: Select
 Source Account: Select
 Deposit/Certificate/Pool Amount: Currency:
 Choose: ☒ Deposit/Certificate/Pool Tenor ☐ Maturity Date
 Deposit/Certificate/Pool Tenor: Years Months Days

Payout Details*

Maturity Instructions: Select

Disclaimer

- Foreign customers must be resident in Egypt for five years in case of issuing investment certificates.
 - Investment certificates "Type A" are renewed at maturity dates thereof (principal amount + interest).
 - In case of issuing a certificate / booking a deposit on a non-business day/ after the official business hours, the issuance/ booking will be the next business day. The validity date shall be as per the product features.
 - A minor may purchase certificates in his/her name, by debiting his/her bank account which s/he operates.
 - In case of failure to comply with the product terms and conditions, the Bank shall redeem the certificate/ prematurely withdraw the deposit.
 - Kindly read and mark the terms and condition and fees details in order to effect the certificate issuance / deposit booking process.
 - In case of any inquiry, you may contact Al Ahly Phone at 19623 or visit the nearest NBE branch.

☐ Terms and Conditions
☐ Charge Details

After pressing "Submit", click on "Confirm" after reviewing the issuance information. A screen confirming the completion of opening the deposit/certificate/pool shall be displayed.

Transaction with reference number 161778896178074 is accepted.

Open Deposits/Certificates/Pools - Confirm

15-11-2020 12:29:40 GMT +0200

Deposit/Certificate/Pool Details	
Product Name:	Five year Certificate - EGP - 5 Years - Monthly return - Min amount 1000 EGP - 10.25 Percent
Source Account:	0
Deposit/Certificate/Pool Amount:	1,000.00 EGP
Deposit/Certificate/Pool Tenor:	5 Year(s)
Maturity Date:	15-11-2025

Payout Details	
Maturity Instructions:	Close on Maturity
Payout Type:	Transfer to Account
Payout Account:	
Payout Account Branch:	077

OK

Amend Deposits/Certificates/Pools

This screen allows you to amend deposits/certificates/pools via Al Ahly Net. Click on "Deposits/Certificates/Pools" from the main menu on the top, then click "Amend Deposits/Certificates/Pools" from the sitemap on the left side of the screen.

After clicking on "Amend Deposits/Certificates/Pools", a screen including all the certificates and deposits will be displayed. Click on the certificate or deposit that you wish to amend.

Amend Deposits/Certificates/Pools

15-11-2020 12:48:50 GMT +0200

Account Number	Currency	Available Balance	EGP Equivalent
0	EGP	1,000.00	1,000.00
0	EGP	50,000.00	50,000.00
0	EGP	100,000.00	100,000.00
0	EGP	50,000.00	50,000.00
0	EGP	175,000.00	175,000.00
0	EGP	155,000.00	155,000.00
T			531,000.00

ng pools (EGP Equivalent)

INTERNET AND MOBILE BANKING TRANSACTIONS

You can amend the maturity instructions to close it on maturity or renew the principal amount and pay interest. You can also amend the payout account and click on "Initiate" to execute the amendment.

Amend Deposits/Certificates/Pools

15-11-2020 12:50:17 GMT +0200

Account Details

Customer ID :
Deposit/Certificate/Pool Number :
Currency : EGP

Product Name : الشهادة المضمونة ذات الدائري
Available Amount : 1,000.00

Deposit/Certificate/Pool Details

Open Date : 15-11-2020
Maturity Date : 01-12-2025
Deposit/Certificate/Pool Tenor : 5 Year(s)

Principal Amount : 1,000.00
Interest Rate : 10.25%
Next Interest Date : 01-01-2021

Current Maturity Instruction

Close On Maturity

Current Payout Details

Payout Type	Payout Component	Percentage	Payout Account Number
Transfer to Account	Principal	100.00%	
Transfer to Account	Interest	100.00%	

Payout Details

Maturity Instructions :

Disclaimer

- If you wish to credit the principal amount of certificate/ deposit on the relevant maturity date to one of your accounts, please select "Close on Maturity" under maturity instructions.
- If you wish to renew the principal amount of certificate/ deposit on the relevant maturity date, please select "Renew Principal Amount and Pay Interest" under maturity instructions.
- Investment certificates "Type A" are , dates thereof (principal amount + return).
- Kindly mark with approval the terms and condition and fees details in order to effect the certificate/ deposit modification.
- In case of any inquiry, you may contact Al Ahly Phone at 19623 or visit the nearest NBE branch.

☐ Terms and Conditions
☐ Change Details

Back Initiate

Redeem Deposits/Certificates/Pools

This screen allows you to redeem deposits/certificates/pools via Al Ahly Net. Click on "Deposits/Certificates/Pools" from the main menu on the top, then click on "Redeem Deposits/Certificates/Pools" from the sitemap on the left side of the screen.

After clicking on "Redeem Deposits/Certificates/Pools", a screen containing all the certificates and deposits will be displayed. Click on the certificate or deposit that you wish to redeem.

Redeem Deposits/Certificates/Pools

15-11-2020 12:52:34 GMT +0200

Account Details

Customer ID: 0
Deposit/Certificate/Pool Number: 0
Currency: EGP
Blocked Amount: 0.00

Product Name: الشهادة الدائمية المودعة لدى البنك الأهلي
Available Amount: 50,000.00
Block Reason:

Deposit/Certificate/Pool Details

Open Date: 12-07-2020
Maturity Date: 13-07-2021
Deposit/Certificate/Pool Tenor: 1 Year(s)

Principal Amount: 50,000.00
Interest Rate: 15.000%
Next Interest Date: 13-12-2020

Current Redemption details

Available Amount: 0.00
Settlement:

Maturity Instructions

Maturity Instructions: Close On Maturity

Payout Details

Payout Type	Payout Component	Percentage	Payout Account Number
Transfer to Account	Principal	100.00%	
Transfer to Account	Interest	100.00%	

Redemption

Redemption Type: Partial / Full
Available Amount: 50000.00
Payout Type: Select

Disclaimer

- No interest is payable in case the deposit is cancelled within less than one month from the booking date, if the amount of such deposit is less than the minimum required for calculation as regards deposits of less than one month term.

- A minor may redeem certificates in his/her name, by crediting them to his/her bank account, which she is authorized to operate.

- Preferable rates are not applicable in case of premature withdrawal of a deposit for which a preferable rate has been set.

- In case of certificates partially under attachment, it is permissible to redeem the amount clear of attachment.

- In case of partial redemption of certificates, the redemption value for the total amount of the certificate is displayed in the redemption value field.

- The Bank shall recover any undue amount credited by error, by debiting the relevant credit account.

- Certificates/Deposits of corporates may not be redeemed/prematurely withdrawn via Al Ahly Net service.

- Joint Certificates/Deposits may not be Cancelled/prematurely withdrawn via Al Ahly Net service.

- Kindly read and mark with approval the terms and condition and fees details in order to effect the certificate redemption / deposit premature withdrawal process.

- In case of any inquiry, you may contact Al Ahly Phone at 19623 or visit the nearest NBE branch.

[Terms and Conditions](#)
[Change Details](#)

Redeem

By clicking on the certificate/deposit that you wish to redeem, the screen below will be displayed including all certificate/deposit information.

Via this screen, you can select:


- Type of redemption "partial/full"
- Balance to be redeemed
- The account that you wish the redemption amount of the deposit/certificate to be transferred to.

Click on "Redeem" then "Confirm" to execute the redemption.

Cheques Under Collection menu

This menu allows you to inquire about cheques under collection. It allows searching for the cheques presented by the customer for collection (cheques under collection). You can search using the following parameters:

- Account number; all accounts may be selected
- Cheque status (rejected, reversed, settled, all)
- Cheque currency
- From date – To date
- Amount from – Amount to


 Welcome, [Change Password](#) [Summary](#) [Sitemap](#) [Print](#) [Logout](#) [Quick Links >>](#)

[«](#) [Payment Services](#) | [Hard Token](#) | [Loans](#) | [Tools](#) | [Cards services](#) | [Deposits/Certificates/Pools](#) | **[Cheques Under Collection](#)** | [Customer Services](#) | [»](#)

Cheques Under Collection 15-11-2020 11:16:50 GMT +0200

Cheques Under Collection

Account Number*: All

Cheque Currency: All

From Date:

Amount From:

Cheque Status: All

To Date:

Amount To:

* Indicates mandatory field. [Search](#)

Cheques are displayed including the following:

- The date of presenting the cheque for collection (cheque collection date)
- Cashing status (cashed, "settled", rejected "REJR")
- Cheque amount
- Cheque issuing branch (ACH location)
- Cheque account number (debit account number)
- Demo bank collection branch
- Transaction bank reference number
- Bank Customer ID (beneficiary)
- Account number to credit cheque amount (credit account number)
- Branch holding the credited account (credit branch name)

Customer Services menu

This menu provides the customer with a number of services, including:

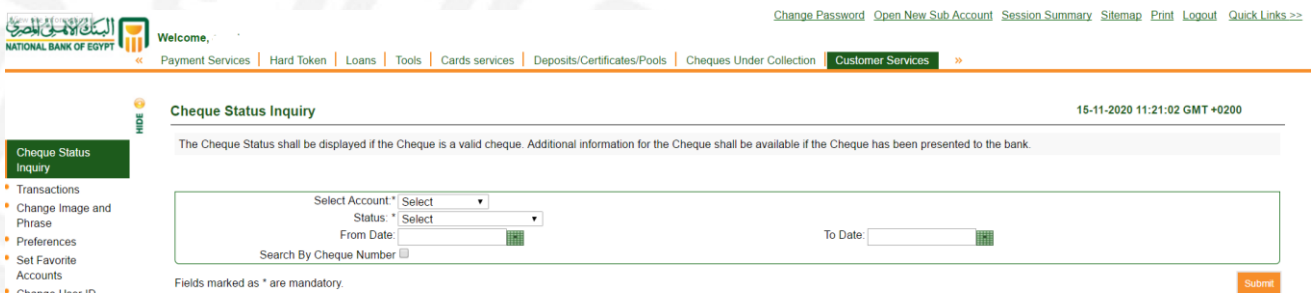
- Cheque Status Inquiry
- Transactions
- Change Image and Phrase
- Preferences
- Set Favorite Accounts
- Change User ID

Cheque Status Inquiry

This service allows searching for cheques issued from the customer's account. You can select the account in respect of which you want to search for issued cheques.

The search is available as per the following parameters:

- All: to display all cheques issued within the selected account
- Cancelled: to display cancelled cheques, a search period can be specified
- Not used: to display cheques that are not used to date
- Rejected: to display rejected cheques, a search period can be specified
- Stopped: to display stopped cheques based on the customer's request; a search period can be specified
- Used: to display used cheques; a search period can be specified
- Search by cheque number: this option can be used along with the previous options to search for a specific cheque number or a specific range of cheque numbers.



The screenshot shows the National Bank of Egypt's Customer Services menu. The 'Cheque Status Inquiry' option is highlighted. The form includes the following fields:

- Select Account:** A dropdown menu with a downward arrow.
- Status:** A dropdown menu with a downward arrow.
- From Date:** A date input field.
- To Date:** A date input field.
- Search By Cheque Number:** A checkbox.

Below the form, it states: "Fields marked as * are mandatory." There is a "Submit" button on the right.

[illegible]31-12-2017 10:57:56 GMT +0200

Transactions

This service allows displaying a detailed statement of transactions executed using Al Ahly Net. The status of the executed transaction (accepted, rejected, error, under process), the number of transactions in each case and a percentage of each status to the total executed transactions are displayed.

Change Password Open New Sub Account Session Summary Sitemap Print Logout Quick Links >>

Welcome, NATIONAL BANK OF EGYPT

Payment Services Hard Token Loans Tools Cards services Deposits/Certificates/Pools Cheques Under Collection Customer Services >>

View Initiated Transactions 15-11-2020 11:22:16 GMT +0200

View By Transaction Status

Transaction Type	Status	Count	Percentage
Credit Card Payment	Accepted	16	9.41%
	Rejected	4	2.35%
Domestic Transfer Beneficiary	Accepted	1	0.59%
Fawry services	Accepted	4	2.35%
Hard Token Services	Accepted	4	2.35%
Internal Account Transfer / Donations	Accepted	10	5.88%
	Completed	12	7.06%
Internal Transfer Beneficiary	Accepted	5	2.94%
Own Account Transfer	Accepted	54	31.76%
	Rejected	37	21.76%
	Completed	19	11.18%
Preferences	Accepted	4	2.35%

When you click on any of the above-mentioned cases, all related transactions are displayed. The screen contains the following fields:

- E-banking reference number (i.e. banking reference number)
- Transaction type
- Transaction status
- Created on
- Updated on (in case of updating the transaction status)
- Created by (user name)
- Updated by (user name)
- Account number
- Transaction amount
- Value date

Search Initiated Transactions 15-11-2020 11:23:01 GMT +0200

Click here to add more search criteria

Records 1 to 1 of 1 Page 1 of 1

None/All	Banking Reference No.	Transaction Type	Transaction Status	Created On	Updated On	Created By	Updated By	User Reference No.	Ac
	662852961787049	Domestic Transfer Beneficiary	Accepted	03-05-2020 20:28:34 GMT +0200	03-05-2020 20:28:34 GMT +0200			662852961787049	

Change Image and Phrase

This service allows changing the account image (which appears upon logging into the system) and account phrase by pressing "[Click here](#)" to display all images and phrases recorded by the system. Choose one to authenticate the website used to login to the service.

Change Authentication Image And Phrase

Please Choose New Image or Phrase and Click "Next"

Don't like this image? [Click Here](#) to select a new image

Your phrase is - **cuddy birds**

Don't like this phrase? [Click Here](#) to select a new phrase

Next

Preferences

This screen allows you to control the following:

- Set landing page: you can use this option to set the landing page of your account
- Set as preferences: using this option, you can add some screens to "Quick Links" for easy access. The quick links appear as shown in the image below next to the "Logout" option
- Then, press the "[Set preference](#)" button and confirm the selection.

Preferences

Set Landing Page

Transaction List** : Select

Set As Favourite

☐ Account Overview

☐ Account Summary

☐ Activate/Stop/Request New PIN

☐ Amend Deposits / Certificates / Pools

☐ ATM and Branch Locators

☐ Change Image and Phrase

☐ Change User ID

☐ Cheque Status Inquiry

☐ Cheques Under Collection

☐ Credit Card Payment

☐ Credit Card Statement

☐ Credit Card Unsettled Transactions

☐ Deposit Calculator

☐ Domestic Account Transfer

☐ Exchange Rate Inquiry

☐ Fawry services

☐ Hard Token Services

☐ Internal Account Transfer / Donations

☐ Loan Account Activity

☐ Loan Calculator

☐ Loan Details

☐ Loan Repayment Inquiry

☐ Loan Schedule

☒ Manage Beneficiary

☐ Modify Standing Instruction

☐ Mortgage Rate Calculator

☐ Open Deposits / Certificates / Pools

☐ Open New Sub Account

☐ Operative Account Activity

☐ Operative Account Details

☐ Own Account Transfer

☐ Operative Account Activity

☐ Redeem Deposits / Certificates / Pools

☐ Set Favorite Accounts

☐ Preferences

☐ Transactions

☐ View Limit Utilization

☐ View Standing Instruction

Set Favourite Accounts and Nick Names

**Landing Page functionality is only applicable for Classic version.

Set Preference

Set Favorite Accounts

You can set your favourite accounts via this screen to directly view these accounts upon logging into the service through the home page or changing the account nickname.

Change Password | Open New Sub Account | Session Summary | Sitemap | Print | Logout | Manage Beneficiary

Welcome,

Payment Services | Hard Token | Loans | Tools | Cards services | Deposits/Certificates/Pools | Cheques Under Collection | **Customer Services** »

15-11-2020 11:27:39 GMT +0200

Set Favorite Accounts

Disable Account Nickname:

Current and Savings | **Credit Cards**

Account No	Account Nickname	Set As Favourite
EGP	Current Acc	<input checked="" type="checkbox"/>
EGP	Saving Acc	<input type="checkbox"/>
EGP	Salary	<input checked="" type="checkbox"/>

* Alphanumeric Characters With Spaces are Allowed for Account Nickname

Save

Change User ID

This screen allows changing the user ID on Al Ahly Net system instead of the user ID automatically created by the system, taking the following into consideration:

- Refer to "View User ID Policy" link to review the requirements of creating a new user ID instead of the existing one.
- The security code should be entered carefully; please stick to capital and small letters
- Then, press "Submit" to confirm the new user ID.

Change Password | Open New Sub Account | Session Summary | Sitemap | Print | Logout | Manage Beneficiary

Welcome,

Payment Services | Hard Token | Loans | Tools | Cards services | Deposits/Certificates/Pools | Cheques Under Collection | **Customer Services** »

15-11-2020 11:31:11 GMT +0200

Change User ID

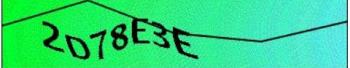
Set User ID

Existing User ID :

Specify New User ID : [View User ID Policy](#)

Security Code

Please enter this code below to help prevent unauthorized activity which may slow our service to you.

 Security Code

Back Submit